

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>1st District</b>														
<b>Brigham City</b>														
1. The courthouse was easy to find.	89%	9	100%	13	100%	15	100%	23	100%	49	100%	40	99%	87
2. Parking was easy.	80%	10	100%	13	100%	13	100%	21	100%	46	100%	40	98%	83
3. I easily found the courtroom or office I needed.	100%	10	100%	12	93%	15	100%	23	98%	46	95%	39	100%	87
4. I felt safe in the courthouse.	100%	10	100%	13	93%	15	96%	23	100%	47	100%	39	100%	86
5. Security officers treated me with courtesy and respect	90%	10	92%	13	100%	15	100%	23	100%	49	100%	38	98%	84
6. The forms I needed were easy to understand.	100%	10	100%	12	91%	11	100%	14	97%	37	93%	28	100%	66
7. The court met my needs for disability assistance.	100%	7	100%	8	100%	8	100%	3	100%	21	100%	12	100%	26
8. The court tries to remove language barriers	88%	8	100%	8	100%	8	100%	8	100%	25	96%	28	100%	34
9. The court's web site was useful.	80%	5	89%	9	89%	9	88%	8	96%	23	94%	18	100%	13
10. The court's hours made it easy to do my business.	80%	10	92%	12	100%	14	86%	7	98%	45	100%	34	93%	74
11. I finished my court business in a reasonable time.	80%	10	83%	12	87%	15	90%	21	100%	47	97%	36	94%	82
12. Court staff paid attention to my needs.	90%	10	100%	12	100%	14	100%	20	96%	47	100%	37	93%	80
13. I was treated with courtesy and respect.	90%	10	100%	11	100%	15	100%	22	100%	47	100%	42	94%	87
14. I am satisfied with my experience at the courthouse.	90%	10	100%	12	93%	15	100%	22	98%	48	97%	38	94%	86
15. I understood what happened in my case.	100%	9	100%	10	100%	13	100%	18	95%	37	100%	23	---	---
16. I know what I should do next in my case.	100%	9	100%	10	92%	13	94%	17	97%	38	100%	24	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	8	100%	8	100%	10	95%	19	100%	34	100%	20	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	8	100%	9	89%	9	100%	19	97%	34	100%	21	---	---
19. The hearing was fair.	100%	8	100%	9	90%	10	100%	18	97%	32	95%	22	---	---
20. Both sides at the hearing were treated the same.	100%	8	100%	10	88%	8	100%	17	94%	32	95%	20	---	---

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<b>1st District</b>														
<b>Logan</b>														
1. The courthouse was easy to find.	96%	27	100%	46	100%	45	100%	41	100%	82	98%	60	100%	21
2. Parking was easy.	96%	27	95%	44	97%	39	97%	39	96%	80	100%	57	100%	22
3. I easily found the courtroom or office I needed.	92%	26	100%	46	100%	44	100%	40	99%	81	95%	61	100%	22
4. I felt safe in the courthouse.	96%	27	98%	47	98%	44	98%	40	99%	82	98%	60	100%	22
5. Security officers treated me with courtesy and respect	96%	26	100%	47	93%	42	100%	41	96%	82	97%	61	95%	22
6. The forms I needed were easy to understand.	91%	23	94%	35	94%	33	100%	30	92%	65	95%	44	100%	16
7. The court met my needs for disability assistance.	94%	17	100%	23	90%	20	100%	16	100%	41	96%	26	100%	7
8. The court tries to remove language barriers	89%	18	97%	33	97%	34	96%	27	98%	52	95%	38	75%	16
9. The court's web site was useful.	93%	14	100%	28	83%	30	100%	27	85%	41	96%	24	91%	11
10. The court's hours made it easy to do my business.	88%	26	100%	41	88%	42	94%	17	92%	77	87%	53	94%	18
11. I finished my court business in a reasonable time.	88%	26	91%	44	95%	39	97%	39	89%	75	92%	59	100%	22
12. Court staff paid attention to my needs.	96%	27	98%	44	98%	41	100%	37	91%	78	91%	57	95%	21
13. I was treated with courtesy and respect.	96%	27	98%	45	98%	43	100%	40	97%	79	95%	59	95%	21
14. I am satisfied with my experience at the courthouse.	92%	25	100%	45	95%	43	100%	40	86%	79	92%	61	95%	22
15. I understood what happened in my case.	90%	20	95%	41	90%	31	96%	27	85%	66	93%	40	---	---
16. I know what I should do next in my case.	95%	19	93%	40	96%	28	96%	28	89%	66	94%	36	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	90%	20	97%	39	90%	31	96%	28	93%	57	91%	43	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	90%	21	93%	41	90%	30	100%	30	88%	60	87%	46	---	---
19. The hearing was fair.	95%	19	93%	40	97%	29	97%	30	88%	58	82%	39	---	---
20. Both sides at the hearing were treated the same.	95%	20	92%	38	85%	27	88%	26	89%	56	84%	43	---	---

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	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp												
<b>1st District</b>														
<b>Randolph</b>														
1. The courthouse was easy to find.	---	---	---	---	100%	16	100%	14	---	---	100%	12	100%	1
2. Parking was easy.	---	---	---	---	94%	16	85%	13	---	---	100%	12	100%	1
3. I easily found the courtroom or office I needed.	---	---	---	---	100%	15	100%	13	---	---	100%	12	---	---
4. I felt safe in the courthouse.	---	---	---	---	94%	16	100%	13	---	---	92%	12	---	---
5. Security officers treated me with courtesy and respect	---	---	---	---	94%	16	100%	12	---	---	100%	10	---	---
6. The forms I needed were easy to understand.	---	---	---	---	91%	11	100%	8	---	---	100%	16	100%	1
7. The court met my needs for disability assistance.	---	---	---	---	88%	8	100%	4	---	---	100%	2	100%	1
8. The court tries to remove language barriers	---	---	---	---	100%	7	100%	6	---	---	100%	2	---	---
9. The court's web site was useful.	---	---	---	---	86%	7	83%	6	---	---	---	0	---	---
10. The court's hours made it easy to do my business.	---	---	---	---	85%	13	100%	4	---	---	90%	10	---	---
11. I finished my court business in a reasonable time.	---	---	---	---	79%	14	100%	10	---	---	91%	11	---	---
12. Court staff paid attention to my needs.	---	---	---	---	87%	15	100%	10	---	---	100%	10	---	---
13. I was treated with courtesy and respect.	---	---	---	---	88%	16	100%	13	---	---	100%	10	---	---
14. I am satisfied with my experience at the courthouse.	---	---	---	---	88%	16	100%	12	---	---	100%	10	---	---
15. I understood what happened in my case.	---	---	---	---	86%	14	100%	10	---	---	100%	7	---	---
16. I know what I should do next in my case.	---	---	---	---	86%	14	100%	7	---	---	100%	7	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	---	---	77%	13	100%	7	---	---	100%	6	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	---	---	69%	13	100%	7	---	---	100%	6	---	---
19. The hearing was fair.	---	---	---	---	71%	14	100%	8	---	---	100%	6	---	---
20. Both sides at the hearing were treated the same.	---	---	---	---	69%	13	88%	8	---	---	100%	6	---	---

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<b>2nd District</b>														
<b>Bountiful</b>														
1. The courthouse was easy to find.	100%	12	100%	13	93%	15	96%	28	100%	21	100%	19	95%	21
2. Parking was easy.	100%	11	100%	13	100%	14	100%	29	100%	21	100%	21	100%	21
3. I easily found the courtroom or office I needed.	92%	12	100%	12	93%	15	97%	29	95%	21	95%	21	100%	21
4. I felt safe in the courthouse.	100%	12	100%	13	93%	15	93%	29	100%	21	100%	21	95%	21
5. Security officers treated me with courtesy and respect	100%	12	100%	13	87%	15	100%	29	100%	21	95%	21	100%	21
6. The forms I needed were easy to understand.	100%	10	92%	12	92%	13	100%	21	95%	19	94%	17	90%	21
7. The court met my needs for disability assistance.	100%	5	100%	6	100%	6	100%	6	100%	13	100%	7	57%	7
8. The court tries to remove language barriers	100%	5	83%	6	88%	8	100%	12	93%	15	77%	13	100%	14
9. The court's web site was useful.	100%	6	86%	7	89%	9	100%	9	75%	8	89%	9	100%	9
10. The court's hours made it easy to do my business.	82%	11	100%	11	87%	15	77%	13	89%	18	85%	20	76%	21
11. I finished my court business in a reasonable time.	100%	10	100%	12	80%	15	81%	26	79%	19	95%	21	80%	20
12. Court staff paid attention to my needs.	91%	11	100%	11	93%	14	96%	24	88%	17	90%	21	100%	20
13. I was treated with courtesy and respect.	100%	12	100%	12	86%	14	96%	26	89%	18	90%	21	100%	21
14. I am satisfied with my experience at the courthouse.	100%	12	100%	12	93%	14	93%	27	90%	20	95%	21	95%	21
15. I understood what happened in my case.	91%	11	100%	11	100%	13	88%	26	100%	16	95%	19	---	---
16. I know what I should do next in my case.	100%	10	100%	8	100%	12	88%	24	94%	16	100%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	10	100%	11	92%	12	95%	20	89%	9	94%	17	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	9	100%	11	100%	13	95%	22	97%	34	94%	18	---	---
19. The hearing was fair.	100%	8	100%	11	100%	10	95%	21	100%	9	88%	17	---	---
20. Both sides at the hearing were treated the same.	100%	7	100%	10	100%	11	94%	18	100%	9	93%	15	---	---

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<b>2nd District</b>														
<b>Farmington</b>														
1. The courthouse was easy to find.	95%	43	94%	31	100%	60	98%	82	98%	117	89%	161	100%	18
2. Parking was easy.	100%	42	100%	31	98%	56	96%	78	98%	117	90%	152	100%	18
3. I easily found the courtroom or office I needed.	98%	43	90%	31	95%	61	93%	81	96%	118	94%	162	94%	18
4. I felt safe in the courthouse.	100%	41	87%	31	98%	58	98%	80	98%	118	98%	162	100%	18
5. Security officers treated me with courtesy and respect	100%	43	97%	31	98%	59	96%	82	99%	116	96%	160	100%	18
6. The forms I needed were easy to understand.	94%	35	88%	25	94%	53	94%	62	96%	89	93%	109	100%	13
7. The court met my needs for disability assistance.	100%	15	100%	15	100%	29	95%	20	100%	49	94%	62	100%	7
8. The court tries to remove language barriers	100%	21	95%	20	100%	40	98%	41	96%	73	93%	87	92%	12
9. The court's web site was useful.	89%	28	88%	25	92%	37	82%	38	89%	56	87%	70	88%	8
10. The court's hours made it easy to do my business.	95%	44	82%	28	98%	53	77%	44	89%	104	87%	142	88%	17
11. I finished my court business in a reasonable time.	95%	43	90%	30	88%	58	84%	77	91%	110	83%	155	89%	18
12. Court staff paid attention to my needs.	98%	44	93%	29	89%	57	90%	78	96%	109	91%	149	88%	17
13. I was treated with courtesy and respect.	98%	44	93%	29	100%	59	91%	80	96%	117	93%	159	94%	18
14. I am satisfied with my experience at the courthouse.	98%	44	87%	30	97%	61	90%	81	95%	105	90%	159	88%	17
15. I understood what happened in my case.	94%	35	85%	26	91%	46	92%	61	94%	96	92%	120	---	---
16. I know what I should do next in my case.	97%	34	88%	25	91%	45	86%	59	96%	90	94%	115	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	97%	31	65%	20	91%	47	81%	53	93%	85	88%	112	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	97%	32	75%	20	100%	51	81%	54	91%	87	87%	119	---	---
19. The hearing was fair.	93%	27	79%	19	98%	43	78%	51	93%	84	86%	111	---	---
20. Both sides at the hearing were treated the same.	93%	28	78%	18	93%	45	76%	49	91%	81	87%	106	---	---

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	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>2nd District</b>														
<b>Layton</b>														
1. The courthouse was easy to find.	89%	9	100%	15	100%	28	95%	39	75%	4	100%	42	94%	51
2. Parking was easy.	100%	8	93%	15	100%	25	89%	37	91%	58	95%	42	96%	51
3. I easily found the courtroom or office I needed.	100%	9	87%	15	96%	27	95%	38	100%	60	100%	41	100%	51
4. I felt safe in the courthouse.	100%	9	100%	15	100%	27	95%	40	100%	59	98%	42	100%	50
5. Security officers treated me with courtesy and respect	100%	9	100%	15	100%	26	97%	39	100%	59	100%	42	100%	50
6. The forms I needed were easy to understand.	88%	8	93%	15	95%	20	97%	29	98%	49	97%	32	100%	45
7. The court met my needs for disability assistance.	100%	3	71%	7	100%	11	100%	16	100%	18	100%	16	100%	14
8. The court tries to remove language barriers	100%	7	90%	10	100%	21	100%	25	92%	24	100%	19	100%	24
9. The court's web site was useful.	75%	4	89%	9	91%	11	100%	18	95%	20	90%	21	89%	19
10. The court's hours made it easy to do my business.	100%	8	93%	15	92%	26	100%	19	93%	55	88%	40	100%	42
11. I finished my court business in a reasonable time.	88%	8	93%	15	81%	26	97%	36	97%	58	93%	41	96%	49
12. Court staff paid attention to my needs.	89%	9	93%	15	88%	25	100%	36	97%	58	87%	38	98%	47
13. I was treated with courtesy and respect.	100%	9	93%	15	93%	27	100%	37	100%	59	90%	41	98%	51
14. I am satisfied with my experience at the courthouse.	100%	9	93%	15	89%	27	100%	36	90%	59	90%	41	98%	49
15. I understood what happened in my case.	100%	7	93%	14	96%	23	91%	32	94%	47	87%	31	---	---
16. I know what I should do next in my case.	100%	6	93%	14	100%	23	97%	31	94%	47	87%	30	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	89%	9	100%	14	91%	23	97%	31	100%	28	83%	24	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	8	93%	15	100%	23	94%	33	100%	31	92%	25	---	---
19. The hearing was fair.	100%	6	93%	15	90%	20	100%	33	96%	26	83%	24	---	---
20. Both sides at the hearing were treated the same.	100%	8	93%	15	95%	20	100%	31	96%	28	82%	22	---	---

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	2017		2015		2013		2011		2008		2007		2006	
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<b>2nd District</b>														
<b>Morgan</b>														
1. The courthouse was easy to find.	100%	9	100%	5	100%	20	100%	12	100%	15	89%	9	---	---
2. Parking was easy.	89%	9	100%	5	100%	20	100%	11	100%	15	100%	9	---	---
3. I easily found the courtroom or office I needed.	89%	9	80%	5	95%	20	100%	12	100%	15	100%	9	---	---
4. I felt safe in the courthouse.	89%	9	60%	5	100%	20	100%	11	93%	14	100%	9	---	---
5. Security officers treated me with courtesy and respect	89%	9	100%	5	100%	20	100%	12	87%	15	100%	7	---	---
6. The forms I needed were easy to understand.	86%	7	100%	3	100%	12	100%	4	92%	12	100%	7	---	---
7. The court met my needs for disability assistance.	86%	7	100%	2	100%	9	100%	1	100%	9	100%	5	---	---
8. The court tries to remove language barriers	100%	6	100%	4	100%	8	67%	3	88%	8	83%	6	---	---
9. The court's web site was useful.	100%	6	100%	3	100%	6	100%	3	86%	7	100%	3	---	---
10. The court's hours made it easy to do my business.	100%	9	100%	5	82%	17	43%	7	100%	11	100%	8	---	---
11. I finished my court business in a reasonable time.	75%	8	60%	5	95%	20	80%	10	85%	13	100%	8	---	---
12. Court staff paid attention to my needs.	100%	9	100%	5	100%	18	100%	8	91%	11	100%	7	---	---
13. I was treated with courtesy and respect.	100%	9	100%	5	100%	19	100%	11	92%	13	100%	9	---	---
14. I am satisfied with my experience at the courthouse.	100%	9	100%	5	100%	19	82%	11	92%	13	88%	8	---	---
15. I understood what happened in my case.	100%	8	100%	3	93%	15	88%	8	92%	12	100%	7	---	---
16. I know what I should do next in my case.	100%	7	100%	3	94%	17	100%	7	100%	10	100%	7	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	3	100%	19	78%	9	100%	14	100%	6	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	88%	8	100%	3	94%	16	67%	9	93%	14	100%	6	---	---
19. The hearing was fair.	88%	8	100%	3	100%	18	75%	8	100%	14	100%	5	---	---
20. Both sides at the hearing were treated the same.	88%	8	100%	3	100%	16	75%	8	92%	12	100%	6	---	---

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<b>2nd District</b>														
<b>Ogden</b>														
1. The courthouse was easy to find.	97%	33	100%	34	100%	78	100%	100	98%	146	99%	116	98%	205
2. Parking was easy.	84%	31	93%	29	83%	71	84%	92	73%	135	67%	109	64%	194
3. I easily found the courtroom or office I needed.	97%	32	94%	32	100%	76	99%	90	96%	139	97%	107	97%	198
4. I felt safe in the courthouse.	94%	33	97%	33	96%	76	100%	98	99%	145	99%	116	96%	201
5. Security officers treated me with courtesy and respect	84%	19	94%	34	96%	76	100%	97	95%	142	97%	115	94%	200
6. The forms I needed were easy to understand.	84%	25	83%	30	95%	56	98%	63	96%	125	93%	91	91%	159
7. The court met my needs for disability assistance.	89%	9	96%	23	94%	35	100%	26	96%	72	98%	44	94%	84
8. The court tries to remove language barriers	84%	19	100%	24	94%	52	97%	60	98%	100	97%	67	96%	121
9. The court's web site was useful.	83%	18	88%	24	84%	37	94%	52	88%	84	95%	55	94%	103
10. The court's hours made it easy to do my business.	90%	30	94%	33	90%	71	86%	43	92%	133	91%	107	89%	189
11. I finished my court business in a reasonable time.	83%	30	88%	34	92%	71	84%	88	91%	139	95%	110	88%	194
12. Court staff paid attention to my needs.	90%	30	91%	32	96%	68	97%	86	96%	135	95%	110	91%	192
13. I was treated with courtesy and respect.	90%	30	97%	34	95%	75	97%	94	96%	141	97%	113	93%	202
14. I am satisfied with my experience at the courthouse.	83%	30	94%	34	93%	75	94%	98	94%	142	96%	112	90%	197
15. I understood what happened in my case.	96%	23	88%	24	92%	62	91%	55	94%	125	96%	80	---	---
16. I know what I should do next in my case.	96%	24	88%	24	88%	64	89%	53	95%	121	96%	79	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	86%	21	89%	18	90%	61	91%	57	89%	97	97%	68	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	81%	21	89%	19	90%	60	88%	56	93%	97	94%	71	---	---
19. The hearing was fair.	82%	22	89%	18	93%	55	86%	51	92%	97	95%	64	---	---
20. Both sides at the hearing were treated the same.	83%	23	90%	20	89%	54	83%	53	89%	94	97%	66	---	---



## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>3rd District</b>														
<b>Salt Lake City</b>														
1. The courthouse was easy to find.	98%	84	97%	151	97%	212	99%	210	99%	356	100%	296	100%	464
2. Parking was easy.	96%	78	82%	119	90%	174	81%	180	82%	319	83%	255	83%	425
3. I easily found the courtroom or office I needed.	99%	82	98%	151	95%	209	94%	206	97%	350	97%	294	97%	458
4. I felt safe in the courthouse.	99%	82	98%	148	97%	208	98%	205	97%	355	98%	292	98%	458
5. Security officers treated me with courtesy and respect	99%	82	97%	151	96%	209	96%	209	97%	350	96%	292	97%	455
6. The forms I needed were easy to understand.	95%	58	89%	113	92%	154	91%	130	94%	255	94%	197	94%	332
7. The court met my needs for disability assistance.	94%	35	94%	50	92%	86	94%	68	92%	145	93%	91	96%	163
8. The court tries to remove language barriers	96%	48	94%	102	93%	135	95%	130	95%	223	96%	174	95%	243
9. The court's web site was useful.	93%	55	92%	108	92%	132	90%	135	91%	206	94%	127	89%	210
10. The court's hours made it easy to do my business.	92%	75	94%	141	91%	182	87%	119	90%	334	89%	263	91%	408
11. I finished my court business in a reasonable time.	89%	76	90%	149	86%	201	84%	193	83%	340	80%	281	86%	446
12. Court staff paid attention to my needs.	97%	77	94%	148	88%	190	92%	191	92%	338	90%	271	94%	431
13. I was treated with courtesy and respect.	98%	82	93%	152	93%	205	96%	202	97%	345	94%	283	96%	454
14. I am satisfied with my experience at the courthouse.	94%	83	92%	147	88%	205	93%	201	92%	340	90%	284	93%	448
15. I understood what happened in my case.	92%	60	95%	128	88%	162	91%	145	92%	242	89%	234	---	---
16. I know what I should do next in my case.	91%	57	96%	123	87%	151	89%	139	92%	238	92%	238	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	56	94%	114	89%	148	87%	138	88%	234	89%	218	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	91%	58	95%	115	87%	157	92%	142	87%	246	90%	222	---	---
19. The hearing was fair.	92%	51	91%	111	84%	141	88%	139	85%	233	89%	212	---	---
20. Both sides at the hearing were treated the same.	92%	48	90%	107	85%	145	89%	127	85%	223	86%	210	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>3rd District</b>														
<b>Silver Summit</b>														
1. The courthouse was easy to find.	100%	12	92%	12	96%	28	83%	30	90%	41	93%	29	100%	20
2. Parking was easy.	92%	12	91%	11	96%	25	100%	30	95%	41	100%	29	100%	21
3. I easily found the courtroom or office I needed.	92%	12	100%	11	100%	28	100%	30	100%	41	93%	29	95%	21
4. I felt safe in the courthouse.	92%	12	92%	12	96%	27	100%	31	100%	41	100%	29	100%	21
5. Security officers treated me with courtesy and respect	100%	12	92%	12	89%	28	100%	30	100%	40	100%	29	95%	19
6. The forms I needed were easy to understand.	90%	10	91%	11	88%	17	100%	19	84%	31	93%	15	100%	12
7. The court met my needs for disability assistance.	100%	6	100%	6	100%	9	100%	9	100%	18	100%	7	100%	5
8. The court tries to remove language barriers	90%	10	100%	8	94%	17	100%	12	90%	20	90%	10	100%	10
9. The court's web site was useful.	83%	6	88%	8	95%	20	89%	9	93%	15	100%	5	100%	3
10. The court's hours made it easy to do my business.	91%	11	91%	11	100%	26	94%	17	95%	41	93%	27	81%	16
11. I finished my court business in a reasonable time.	91%	11	91%	11	84%	25	79%	29	89%	38	96%	27	65%	20
12. Court staff paid attention to my needs.	83%	12	82%	11	92%	26	100%	26	97%	36	100%	28	94%	17
13. I was treated with courtesy and respect.	75%	12	100%	12	96%	28	96%	28	100%	40	100%	29	100%	21
14. I am satisfied with my experience at the courthouse.	83%	12	75%	12	93%	27	96%	27	97%	39	97%	29	95%	21
15. I understood what happened in my case.	91%	11	91%	11	90%	20	100%	24	94%	31	100%	19	---	---
16. I know what I should do next in my case.	83%	12	82%	11	90%	20	100%	22	90%	29	100%	18	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	71%	7	89%	9	95%	21	96%	25	96%	28	100%	20	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	78%	9	90%	10	91%	23	92%	25	96%	28	100%	20	---	---
19. The hearing was fair.	67%	9	91%	11	90%	21	92%	24	88%	25	100%	16	---	---
20. Both sides at the hearing were treated the same.	63%	8	100%	9	95%	20	96%	23	88%	25	100%	19	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>3rd District</b>														
<b>Tooele</b>														
1. The courthouse was easy to find.	99%	165	100%	29	97%	58	97%	65	98%	88	98%	90	100%	13
2. Parking was easy.	74%	151	100%	29	96%	57	100%	63	99%	90	97%	89	85%	13
3. I easily found the courtroom or office I needed.	97%	164	100%	29	95%	57	100%	64	99%	88	98%	89	92%	12
4. I felt safe in the courthouse.	100%	163	100%	29	98%	57	98%	65	99%	90	100%	91	92%	13
5. Security officers treated me with courtesy and respect	98%	162	97%	29	100%	57	97%	65	97%	89	100%	89	100%	13
6. The forms I needed were easy to understand.	89%	121	96%	24	95%	43	96%	47	93%	72	97%	70	100%	7
7. The court met my needs for disability assistance.	94%	72	100%	14	96%	24	93%	29	98%	43	94%	36	100%	4
8. The court tries to remove language barriers	93%	121	100%	16	93%	29	98%	47	94%	49	100%	46	100%	5
9. The court's web site was useful.	87%	127	100%	16	91%	22	93%	40	90%	39	91%	32	80%	5
10. The court's hours made it easy to do my business.	94%	158	100%	28	96%	52	94%	32	95%	82	90%	82	100%	11
11. I finished my court business in a reasonable time.	81%	162	100%	28	94%	53	90%	60	91%	88	89%	85	100%	13
12. Court staff paid attention to my needs.	93%	160	96%	28	94%	50	93%	61	92%	88	98%	81	91%	11
13. I was treated with courtesy and respect.	98%	165	97%	29	96%	57	94%	65	95%	84	99%	88	100%	13
14. I am satisfied with my experience at the courthouse.	95%	164	97%	29	93%	57	94%	63	91%	87	96%	89	85%	13
15. I understood what happened in my case.	93%	142	96%	24	95%	42	94%	47	93%	73	93%	68	---	---
16. I know what I should do next in my case.	94%	138	96%	24	93%	42	94%	47	93%	71	98%	66	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	93%	138	100%	20	92%	38	85%	41	93%	72	97%	65	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	95%	146	100%	21	92%	39	82%	44	95%	73	94%	67	---	---
19. The hearing was fair.	90%	136	100%	20	92%	37	84%	38	94%	71	98%	60	---	---
20. Both sides at the hearing were treated the same.	88%	139	100%	19	88%	34	86%	37	95%	61	97%	58	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>3rd District</b>														
<b>West Jordan</b>														
1. The courthouse was easy to find.	88%	17	100%	70	100%	106	100%	95	100%	136	99%	108	98%	54
2. Parking was easy.	100%	16	96%	67	100%	100	97%	93	98%	135	100%	108	98%	54
3. I easily found the courtroom or office I needed.	100%	16	100%	70	99%	104	100%	94	98%	132	97%	107	98%	52
4. I felt safe in the courthouse.	94%	17	96%	71	99%	107	99%	96	99%	136	100%	108	100%	52
5. Security officers treated me with courtesy and respect	88%	17	99%	70	95%	107	99%	94	99%	135	99%	109	98%	52
6. The forms I needed were easy to understand.	85%	13	100%	51	94%	82	91%	64	97%	95	96%	77	93%	44
7. The court met my needs for disability assistance.	88%	8	100%	25	95%	44	100%	37	100%	55	98%	42	100%	22
8. The court tries to remove language barriers	83%	12	97%	38	94%	52	100%	49	98%	81	100%	59	90%	31
9. The court's web site was useful.	78%	9	93%	40	92%	51	92%	52	95%	64	98%	46	96%	27
10. The court's hours made it easy to do my business.	69%	16	94%	64	96%	96	93%	42	96%	118	93%	98	96%	49
11. I finished my court business in a reasonable time.	63%	16	96%	68	97%	99	94%	89	93%	124	92%	105	98%	53
12. Court staff paid attention to my needs.	73%	15	97%	65	96%	95	94%	88	97%	121	97%	106	100%	51
13. I was treated with courtesy and respect.	88%	17	96%	69	96%	101	97%	95	99%	133	97%	109	100%	51
14. I am satisfied with my experience at the courthouse.	76%	17	93%	69	93%	102	96%	90	98%	131	96%	108	100%	50
15. I understood what happened in my case.	79%	14	92%	52	95%	87	97%	77	97%	97	96%	90	---	---
16. I know what I should do next in my case.	80%	15	96%	50	93%	83	97%	75	97%	91	93%	91	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	77%	13	91%	57	95%	79	96%	71	96%	104	94%	84	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	71%	14	91%	57	94%	77	92%	74	94%	103	95%	87	---	---
19. The hearing was fair.	58%	12	88%	51	94%	69	95%	66	95%	98	92%	83	---	---
20. Both sides at the hearing were treated the same.	67%	12	83%	53	88%	68	94%	64	92%	95	90%	82	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp												
<b>4th District</b>														
<b>American Fork</b>														
1. The courthouse was easy to find.	100%	5	95%	22	99%	68	93%	45	97%	63	96%	84	100%	27
2. Parking was easy.	60%	5	73%	22	80%	65	83%	42	76%	63	64%	81	83%	24
3. I easily found the courtroom or office I needed.	100%	5	100%	23	99%	67	100%	46	94%	62	96%	85	100%	26
4. I felt safe in the courthouse.	100%	5	100%	23	100%	67	98%	46	98%	64	95%	84	100%	26
5. Security officers treated me with courtesy and respect	100%	5	100%	21	98%	64	100%	44	89%	63	92%	83	100%	26
6. The forms I needed were easy to understand.	100%	4	83%	12	98%	54	89%	27	87%	38	94%	67	100%	66
7. The court met my needs for disability assistance.	100%	2	100%	8	100%	33	100%	15	91%	22	100%	28	100%	9
8. The court tries to remove language barriers	100%	4	100%	12	97%	39	100%	26	95%	43	98%	41	100%	14
9. The court's web site was useful.	100%	3	100%	15	97%	36	94%	16	94%	18	92%	25	78%	9
10. The court's hours made it easy to do my business.	80%	5	100%	20	97%	62	90%	20	88%	59	81%	75	86%	22
11. I finished my court business in a reasonable time.	80%	5	75%	20	91%	67	88%	43	73%	59	71%	79	96%	26
12. Court staff paid attention to my needs.	100%	5	90%	21	98%	61	95%	40	87%	55	81%	79	96%	25
13. I was treated with courtesy and respect.	100%	5	90%	21	100%	66	100%	43	90%	61	85%	82	96%	26
14. I am satisfied with my experience at the courthouse.	100%	5	75%	20	97%	67	93%	44	84%	61	81%	80	92%	26
15. I understood what happened in my case.	100%	5	85%	13	98%	51	94%	34	84%	44	95%	61	---	---
16. I know what I should do next in my case.	100%	5	93%	14	94%	47	97%	31	79%	48	95%	65	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	5	87%	15	96%	55	94%	31	94%	47	89%	55	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	5	89%	18	95%	55	100%	31	84%	45	89%	56	---	---
19. The hearing was fair.	100%	5	87%	15	91%	57	96%	28	85%	40	83%	47	---	---
20. Both sides at the hearing were treated the same.	100%	5	79%	14	91%	56	92%	25	83%	40	81%	48	---	---



## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>4th District</b>														
<b>Heber City</b>														
1. The courthouse was easy to find.	100%	4	94%	18	100%	14	97%	33	100%	27	100%	25	100%	24
2. Parking was easy.	100%	4	67%	18	100%	15	85%	33	96%	27	92%	25	92%	24
3. I easily found the courtroom or office I needed.	75%	4	94%	18	100%	15	97%	33	93%	27	96%	25	100%	23
4. I felt safe in the courthouse.	100%	4	89%	18	100%	15	94%	32	100%	27	92%	25	96%	23
5. Security officers treated me with courtesy and respect	100%	4	67%	18	100%	15	100%	33	96%	27	100%	24	100%	21
6. The forms I needed were easy to understand.	100%	4	81%	16	100%	12	96%	24	100%	18	95%	20	88%	16
7. The court met my needs for disability assistance.	100%	4	60%	10	100%	8	93%	15	100%	10	100%	9	100%	7
8. The court tries to remove language barriers	75%	4	81%	16	100%	11	100%	22	100%	17	93%	15	92%	12
9. The court's web site was useful.	100%	4	80%	5	100%	10	94%	16	100%	9	100%	10	71%	7
10. The court's hours made it easy to do my business.	100%	4	80%	15	92%	13	67%	12	96%	27	88%	24	86%	21
11. I finished my court business in a reasonable time.	100%	4	72%	18	87%	15	90%	31	92%	26	83%	24	76%	21
12. Court staff paid attention to my needs.	75%	4	61%	18	100%	14	100%	32	96%	27	79%	24	100%	21
13. I was treated with courtesy and respect.	75%	4	72%	18	100%	15	100%	32	100%	26	92%	24	100%	23
14. I am satisfied with my experience at the courthouse.	75%	4	72%	18	100%	14	94%	32	96%	27	88%	24	100%	23
15. I understood what happened in my case.	75%	4	80%	15	100%	13	96%	25	95%	22	90%	21	---	---
16. I know what I should do next in my case.	75%	4	86%	14	92%	12	96%	24	100%	23	89%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	75%	4	87%	15	100%	15	88%	26	100%	20	94%	16	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	75%	4	67%	15	100%	14	93%	28	100%	20	100%	16	---	---
19. The hearing was fair.	75%	4	71%	14	100%	13	88%	24	100%	20	94%	17	---	---
20. Both sides at the hearing were treated the same.	50%	4	69%	13	100%	14	83%	24	100%	20	88%	16	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>4th District</b>														
<b>Nephi</b>														
1. The courthouse was easy to find.	100%	11	100%	10	100%	16	100%	16	100%	21	95%	22	100%	28
2. Parking was easy.	100%	11	100%	10	94%	16	88%	16	100%	21	95%	22	100%	12
3. I easily found the courtroom or office I needed.	100%	11	100%	9	94%	16	100%	14	100%	21	91%	22	100%	13
4. I felt safe in the courthouse.	100%	11	90%	10	100%	16	94%	18	100%	21	86%	21	100%	14
5. Security officers treated me with courtesy and respect	100%	10	100%	10	100%	16	83%	18	100%	20	100%	21	100%	12
6. The forms I needed were easy to understand.	100%	6	100%	8	100%	11	71%	7	100%	18	100%	13	100%	12
7. The court met my needs for disability assistance.	80%	5	86%	7	100%	6	100%	3	100%	10	100%	12	86%	7
8. The court tries to remove language barriers	100%	6	100%	7	100%	11	100%	7	100%	13	91%	11	100%	8
9. The court's web site was useful.	80%	5	100%	5	100%	9	100%	4	100%	7	80%	10	100%	5
10. The court's hours made it easy to do my business.	100%	9	100%	9	100%	15	75%	4	89%	18	95%	21	91%	11
11. I finished my court business in a reasonable time.	89%	9	100%	10	100%	16	92%	12	89%	18	100%	21	100%	12
12. Court staff paid attention to my needs.	100%	10	80%	10	100%	15	79%	14	94%	18	91%	22	100%	12
13. I was treated with courtesy and respect.	90%	10	90%	10	100%	16	88%	16	100%	18	100%	22	93%	14
14. I am satisfied with my experience at the courthouse.	100%	11	80%	10	100%	16	75%	16	95%	19	90%	20	85%	13
15. I understood what happened in my case.	75%	8	67%	9	100%	11	78%	9	94%	18	94%	17	---	---
16. I know what I should do next in my case.	83%	6	67%	9	100%	11	88%	8	94%	16	100%	15	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	67%	6	78%	9	100%	12	64%	11	100%	18	100%	17	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	75%	8	78%	9	100%	13	70%	10	89%	18	94%	18	---	---
19. The hearing was fair.	100%	6	78%	9	100%	13	69%	13	94%	18	82%	17	---	---
20. Both sides at the hearing were treated the same.	71%	7	78%	9	100%	13	67%	12	88%	17	90%	20	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp												
<b>4th District</b>														
<b>Orem (CLOSED)</b>														
1. The courthouse was easy to find.	---	---	---	---	---	---	---	---	100%	79	97%	74	97%	60
2. Parking was easy.	---	---	---	---	---	---	---	---	95%	79	91%	70	98%	60
3. I easily found the courtroom or office I needed.	---	---	---	---	---	---	---	---	100%	80	97%	73	95%	59
4. I felt safe in the courthouse.	---	---	---	---	---	---	---	---	99%	79	100%	72	100%	58
5. Security officers treated me with courtesy and respect	---	---	---	---	---	---	---	---	100%	79	100%	72	98%	60
6. The forms I needed were easy to understand.	---	---	---	---	---	---	---	---	96%	71	100%	61	100%	38
7. The court met my needs for disability assistance.	---	---	---	---	---	---	---	---	97%	39	97%	30	100%	14
8. The court tries to remove language barriers	---	---	---	---	---	---	---	---	96%	55	98%	51	94%	31
9. The court's web site was useful.	---	---	---	---	---	---	---	---	90%	31	89%	37	100%	21
10. The court's hours made it easy to do my business.	---	---	---	---	---	---	---	---	91%	69	96%	69	94%	47
11. I finished my court business in a reasonable time.	---	---	---	---	---	---	---	---	91%	74	88%	68	83%	52
12. Court staff paid attention to my needs.	---	---	---	---	---	---	---	---	97%	75	99%	72	96%	55
13. I was treated with courtesy and respect.	---	---	---	---	---	---	---	---	99%	78	99%	71	100%	60
14. I am satisfied with my experience at the courthouse.	---	---	---	---	---	---	---	---	94%	77	96%	71	98%	59
15. I understood what happened in my case.	---	---	---	---	---	---	---	---	99%	69	96%	57	---	---
16. I know what I should do next in my case.	---	---	---	---	---	---	---	---	97%	63	100%	58	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	---	---	---	---	---	---	95%	63	88%	49	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	---	---	---	---	---	---	98%	61	90%	50	---	---
19. The hearing was fair.	---	---	---	---	---	---	---	---	100%	57	89%	45	---	---
20. Both sides at the hearing were treated the same.	---	---	---	---	---	---	---	---	98%	50	91%	47	---	---



## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>4th District</b>														
<b>Provo</b>														
1. The courthouse was easy to find.	94%	52	98%	62	98%	136	97%	126	100%	118	99%	141	99%	101
2. Parking was easy.	75%	48	95%	59	92%	134	93%	120	93%	114	86%	136	73%	98
3. I easily found the courtroom or office I needed.	90%	50	93%	61	99%	132	96%	117	95%	110	96%	137	97%	102
4. I felt safe in the courthouse.	98%	52	95%	62	99%	136	99%	123	97%	117	97%	139	97%	102
5. Security officers treated me with courtesy and respect	94%	52	98%	60	99%	133	97%	124	95%	118	97%	138	96%	103
6. The forms I needed were easy to understand.	93%	29	92%	39	90%	86	86%	77	96%	89	94%	102	91%	75
7. The court met my needs for disability assistance.	88%	16	96%	24	98%	48	97%	31	98%	52	94%	48	94%	32
8. The court tries to remove language barriers	97%	30	93%	30	99%	82	96%	72	97%	67	100%	75	88%	64
9. The court's web site was useful.	85%	39	81%	37	90%	62	87%	85	89%	64	84%	61	94%	50
10. The court's hours made it easy to do my business.	84%	49	90%	49	94%	125	92%	73	94%	104	90%	125	89%	92
11. I finished my court business in a reasonable time.	89%	46	94%	52	84%	126	82%	117	91%	110	76%	135	86%	101
12. Court staff paid attention to my needs.	92%	49	98%	50	93%	121	93%	120	94%	105	94%	131	88%	100
13. I was treated with courtesy and respect.	92%	51	98%	58	96%	136	94%	121	94%	113	99%	137	95%	102
14. I am satisfied with my experience at the courthouse.	94%	49	97%	58	91%	136	89%	122	92%	112	94%	137	87%	101
15. I understood what happened in my case.	95%	39	93%	41	92%	100	94%	82	92%	83	95%	98	---	---
16. I know what I should do next in my case.	97%	39	87%	38	95%	91	89%	80	96%	89	94%	98	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	37	95%	38	94%	98	85%	82	95%	62	91%	91	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	89%	37	92%	39	90%	103	83%	80	91%	68	95%	93	---	---
19. The hearing was fair.	89%	35	95%	37	89%	94	83%	80	88%	52	95%	79	---	---
20. Both sides at the hearing were treated the same.	94%	32	89%	36	87%	91	86%	72	91%	56	93%	81	---	---



## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp												
<b>4th District</b>														
<b>Spanish Fork</b>														
1. The courthouse was easy to find.	100%	7	100%	11	97%	35	100%	21	98%	40	100%	40	100%	28
2. Parking was easy.	100%	7	100%	10	100%	33	100%	20	89%	38	90%	42	96%	26
3. I easily found the courtroom or office I needed.	100%	7	100%	11	100%	35	100%	20	100%	40	97%	38	96%	27
4. I felt safe in the courthouse.	100%	7	100%	11	100%	35	100%	20	100%	39	95%	42	100%	27
5. Security officers treated me with courtesy and respect	100%	7	100%	11	97%	35	100%	20	100%	34	90%	41	100%	20
6. The forms I needed were easy to understand.	100%	6	100%	10	96%	25	100%	19	91%	32	91%	34	100%	23
7. The court met my needs for disability assistance.	100%	6	100%	8	100%	12	100%	4	35%	40	100%	19	100%	9
8. The court tries to remove language barriers	100%	5	100%	10	96%	24	100%	10	95%	21	96%	25	88%	8
9. The court's web site was useful.	100%	5	100%	9	100%	17	93%	14	87%	15	95%	19	100%	4
10. The court's hours made it easy to do my business.	100%	6	100%	11	94%	33	70%	10	95%	37	86%	36	92%	24
11. I finished my court business in a reasonable time.	83%	6	80%	10	94%	35	95%	21	95%	39	98%	140	96%	27
12. Court staff paid attention to my needs.	83%	6	100%	10	100%	34	100%	20	97%	37	92%	39	92%	25
13. I was treated with courtesy and respect.	100%	7	100%	11	97%	35	100%	21	100%	38	95%	41	100%	26
14. I am satisfied with my experience at the courthouse.	100%	7	100%	10	100%	34	100%	20	97%	37	86%	42	92%	26
15. I understood what happened in my case.	100%	7	100%	10	97%	29	89%	19	97%	32	93%	30	---	---
16. I know what I should do next in my case.	100%	6	100%	10	100%	26	84%	19	97%	31	100%	28	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	6	100%	10	100%	32	88%	16	93%	43	96%	28	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	6	90%	10	100%	32	94%	17	93%	27	86%	29	---	---
19. The hearing was fair.	100%	6	100%	10	94%	32	94%	16	93%	30	93%	29	---	---
20. Both sides at the hearing were treated the same.	100%	6	100%	10	97%	31	93%	15	92%	26	93%	30	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>5th District</b>														
<b>Beaver</b>														
1. The courthouse was easy to find.	100%	15	83%	6	100%	7	100%	17	100%	22	100%	8	---	---
2. Parking was easy.	100%	15	100%	6	100%	7	100%	17	100%	22	100%	8	100%	7
3. I easily found the courtroom or office I needed.	100%	15	100%	6	100%	7	100%	16	100%	22	100%	8	100%	7
4. I felt safe in the courthouse.	100%	15	100%	6	86%	7	88%	17	100%	22	100%	8	100%	7
5. Security officers treated me with courtesy and respect	100%	15	100%	6	100%	7	100%	17	100%	22	100%	5	100%	7
6. The forms I needed were easy to understand.	100%	10	100%	4	100%	4	80%	10	100%	16	83%	6	100%	6
7. The court met my needs for disability assistance.	100%	6	67%	3	75%	4	100%	8	100%	15	100%	6	100%	2
8. The court tries to remove language barriers	100%	10	100%	5	100%	7	100%	10	100%	16	100%	6	100%	3
9. The court's web site was useful.	100%	11	100%	4	83%	6	88%	8	100%	11	67%	3	100%	1
10. The court's hours made it easy to do my business.	100%	15	83%	6	100%	7	73%	11	100%	18	86%	7	80%	5
11. I finished my court business in a reasonable time.	87%	15	83%	6	71%	7	80%	15	95%	19	86%	7	71%	7
12. Court staff paid attention to my needs.	100%	14	83%	6	71%	7	92%	13	100%	20	100%	7	100%	6
13. I was treated with courtesy and respect.	93%	15	83%	6	86%	7	93%	15	100%	21	100%	7	100%	6
14. I am satisfied with my experience at the courthouse.	87%	15	100%	6	71%	7	87%	15	100%	20	86%	7	86%	7
15. I understood what happened in my case.	100%	12	100%	5	71%	7	75%	12	95%	19	67%	3	---	---
16. I know what I should do next in my case.	100%	12	100%	4	100%	6	67%	12	94%	18	67%	3	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	92%	12	100%	5	67%	6	85%	13	94%	18	50%	4	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	92%	12	100%	5	100%	6	85%	13	100%	18	100%	2	---	---
19. The hearing was fair.	92%	13	100%	5	100%	5	77%	13	94%	17	100%	2	---	---
20. Both sides at the hearing were treated the same.	92%	13	100%	5	83%	6	77%	13	88%	16	50%	4	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp												
<b>5th District</b>														
<b>Cedar City</b>														
1. The courthouse was easy to find.	100%	27	93%	27	100%	35	100%	41	98%	47	100%	48	96%	25
2. Parking was easy.	100%	26	89%	27	100%	35	100%	40	100%	44	98%	47	96%	23
3. I easily found the courtroom or office I needed.	100%	27	96%	26	100%	32	100%	41	98%	46	100%	48	96%	24
4. I felt safe in the courthouse.	96%	27	100%	25	97%	34	100%	41	96%	46	100%	48	96%	25
5. Security officers treated me with courtesy and respect	96%	25	96%	26	97%	34	100%	41	100%	47	100%	47	96%	24
6. The forms I needed were easy to understand.	100%	19	90%	21	89%	18	100%	30	97%	38	94%	34	89%	18
7. The court met my needs for disability assistance.	93%	14	88%	8	73%	11	100%	12	100%	25	100%	14	100%	10
8. The court tries to remove language barriers	100%	18	87%	15	89%	19	100%	26	96%	28	100%	26	93%	14
9. The court's web site was useful.	83%	18	92%	13	76%	21	96%	24	96%	25	100%	22	89%	9
10. The court's hours made it easy to do my business.	96%	27	96%	24	84%	32	82%	22	95%	42	91%	47	88%	25
11. I finished my court business in a reasonable time.	96%	24	80%	25	66%	29	76%	38	93%	45	98%	47	88%	25
12. Court staff paid attention to my needs.	100%	24	85%	27	82%	28	95%	37	98%	44	98%	47	92%	25
13. I was treated with courtesy and respect.	96%	24	93%	27	86%	35	98%	41	98%	45	100%	48	96%	25
14. I am satisfied with my experience at the courthouse.	93%	27	85%	27	85%	34	95%	40	91%	45	91%	47	92%	25
15. I understood what happened in my case.	100%	14	88%	17	88%	26	96%	28	91%	34	91%	33	---	---
16. I know what I should do next in my case.	100%	15	83%	18	85%	26	100%	27	97%	35	94%	34	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	85%	20	90%	21	79%	24	90%	31	88%	32	91%	34	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	89%	18	95%	22	67%	24	97%	32	91%	33	91%	32	---	---
19. The hearing was fair.	88%	17	81%	21	71%	21	91%	33	94%	32	93%	30	---	---
20. Both sides at the hearing were treated the same.	84%	19	74%	19	76%	21	81%	32	88%	34	90%	30	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>5th District</b>														
<b>St. George</b>														
1. The courthouse was easy to find.	97%	38	100%	31	100%	58	100%	98	98%	65	97%	74	100%	25
2. Parking was easy.	97%	34	97%	29	100%	56	96%	89	77%	64	84%	70	72%	25
3. I easily found the courtroom or office I needed.	95%	38	100%	31	96%	57	98%	95	97%	63	99%	73	100%	22
4. I felt safe in the courthouse.	97%	36	100%	32	100%	59	99%	97	98%	65	97%	76	100%	26
5. Security officers treated me with courtesy and respect	95%	38	97%	32	92%	59	99%	98	98%	63	92%	75	100%	26
6. The forms I needed were easy to understand.	97%	30	100%	20	91%	43	98%	57	94%	48	98%	60	100%	18
7. The court met my needs for disability assistance.	96%	23	89%	9	96%	27	97%	32	83%	23	92%	24	100%	8
8. The court tries to remove language barriers	100%	28	94%	16	97%	38	98%	61	85%	34	100%	51	100%	14
9. The court's web site was useful.	94%	31	100%	17	95%	40	100%	48	96%	28	85%	27	100%	15
10. The court's hours made it easy to do my business.	100%	36	97%	29	95%	56	94%	35	91%	57	90%	70	100%	24
11. I finished my court business in a reasonable time.	92%	36	90%	29	93%	55	95%	78	82%	60	78%	72	88%	25
12. Court staff paid attention to my needs.	91%	35	100%	31	98%	57	98%	88	98%	59	96%	70	96%	26
13. I was treated with courtesy and respect.	94%	36	97%	32	96%	57	100%	95	97%	61	89%	75	92%	26
14. I am satisfied with my experience at the courthouse.	87%	38	97%	32	95%	57	95%	98	94%	62	97%	74	100%	26
15. I understood what happened in my case.	97%	32	95%	22	93%	42	98%	55	92%	48	98%	59	---	---
16. I know what I should do next in my case.	100%	32	100%	21	95%	39	96%	54	94%	48	98%	56	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	88%	25	91%	23	93%	44	96%	54	93%	56	98%	64	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	93%	28	96%	25	93%	45	94%	54	91%	53	98%	61	---	---
19. The hearing was fair.	89%	27	92%	24	86%	43	98%	46	92%	52	93%	57	---	---
20. Both sides at the hearing were treated the same.	85%	27	90%	20	86%	44	96%	49	94%	54	98%	57	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>6th District</b>														
<b>Junction</b>														
1. The courthouse was easy to find.	100%	2			100%	5	100%	2	100%	8	100%	11	100%	2
2. Parking was easy.	100%	2			100%	5	100%	2	100%	8	100%	9	100%	2
3. I easily found the courtroom or office I needed.	100%	2			100%	5	100%	2	100%	8	100%	11	100%	2
4. I felt safe in the courthouse.	100%	2			60%	5	100%	2	100%	7	100%	11	100%	2
5. Security officers treated me with courtesy and respect	100%	2			50%	4	100%	2	100%	8	100%	5	100%	2
6. The forms I needed were easy to understand.	100%	2			100%	2	100%	2	100%	7	89%	9	100%	2
7. The court met my needs for disability assistance.	100%	2			100%	1	100%	1	100%	3	100%	5	100%	2
8. The court tries to remove language barriers	100%	2			100%	1	100%	2	100%	3	100%	3	100%	1
9. The court's web site was useful.	100%	2			100%	1	100%	1	67%	3	67%	3	100%	1
10. The court's hours made it easy to do my business.	100%	2			100%	5	100%	1	100%	6	100%	9	100%	1
11. I finished my court business in a reasonable time.	100%	2			75%	4	50%	2	80%	5	89%	9	100%	2
12. Court staff paid attention to my needs.	100%	2			100%	4	100%	2	100%	8	89%	9	100%	2
13. I was treated with courtesy and respect.	100%	2			100%	5	50%	2	100%	7	100%	11	100%	2
14. I am satisfied with my experience at the courthouse.	100%	2			100%	4	50%	2	100%	8	91%	11	100%	2
15. I understood what happened in my case.	100%	2			100%	4	100%	2	100%	6	100%	1	---	---
16. I know what I should do next in my case.	100%	2			100%	3	100%	2	100%	6	100%	3	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	2			100%	4	50%	2	100%	6	---	---	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	2			100%	4	50%	2	100%	6	---	---	---	---
19. The hearing was fair.	100%	2			100%	4	50%	2	100%	4	---	---	---	---
20. Both sides at the hearing were treated the same.	100%	2			100%	5	50%	2	100%	6	---	---	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>6th District</b>														
<b>Kanab</b>														
1. The courthouse was easy to find.	100%	9	100%	9	100%	11	96%	23	100%	22	89%	18	100%	2
2. Parking was easy.	67%	9	89%	9	100%	11	96%	23	100%	21	94%	18	100%	2
3. I easily found the courtroom or office I needed.	100%	8	100%	9	100%	11	91%	23	100%	21	94%	17	100%	2
4. I felt safe in the courthouse.	100%	9	100%	10	100%	11	91%	23	100%	22	100%	17	100%	2
5. Security officers treated me with courtesy and respect	100%	9	100%	10	100%	11	100%	23	100%	22	100%	15	100%	2
6. The forms I needed were easy to understand.	100%	7	100%	7	100%	10	100%	16	95%	20	88%	8	100%	2
7. The court met my needs for disability assistance.	100%	8	100%	4	100%	8	100%	12	100%	13	100%	5	100%	1
8. The court tries to remove language barriers	100%	9	100%	7	100%	4	100%	19	100%	16	100%	5	100%	1
9. The court's web site was useful.	100%	7	100%	5	100%	5	91%	11	100%	10	100%	5	100%	1
10. The court's hours made it easy to do my business.	100%	9	100%	6	100%	11	100%	10	95%	21	92%	12	100%	2
11. I finished my court business in a reasonable time.	100%	8	88%	8	100%	11	90%	20	100%	22	93%	14	100%	2
12. Court staff paid attention to my needs.	100%	8	100%	8	100%	11	94%	18	100%	20	92%	13	100%	2
13. I was treated with courtesy and respect.	100%	9	88%	8	100%	11	100%	22	100%	21	100%	18	100%	2
14. I am satisfied with my experience at the courthouse.	100%	9	88%	8	89%	9	95%	21	100%	21	89%	19	100%	2
15. I understood what happened in my case.	100%	6	89%	9	100%	9	94%	18	100%	18	83%	6	---	---
16. I know what I should do next in my case.	100%	6	86%	7	100%	9	94%	16	100%	17	83%	6	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	5	100%	9	100%	18	100%	20	100%	8	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7	100%	7	78%	9	100%	18	95%	19	100%	7	---	---
19. The hearing was fair.	100%	7	100%	7	89%	9	94%	16	100%	19	83%	6	---	---
20. Both sides at the hearing were treated the same.	100%	7	100%	8	100%	8	100%	16	100%	17	100%	8	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>6th District</b>														
<b>Loa</b>														
1. The courthouse was easy to find.	100%	3	100%	4	100%	8	100%	4	100%	15	100%	8	100%	9
2. Parking was easy.	100%	3	100%	3	88%	8	100%	4	80%	15	88%	8	78%	9
3. I easily found the courtroom or office I needed.	100%	3	100%	4	88%	8	100%	4	93%	15	88%	8	100%	8
4. I felt safe in the courthouse.	100%	3	100%	4	88%	8	100%	4	80%	15	88%	8	100%	9
5. Security officers treated me with courtesy and respect	100%	3	100%	4	88%	8	100%	4	91%	11	100%	4	83%	6
6. The forms I needed were easy to understand.	100%	3	67%	3	86%	7	100%	2	100%	10	100%	7	83%	6
7. The court met my needs for disability assistance.	100%	3	75%	4	100%	5	0%	0	86%	7	100%	2	100%	30
8. The court tries to remove language barriers	100%	2	100%	4	100%	5	100%	2	100%	8	100%	2	100%	4
9. The court's web site was useful.	100%	3	100%	3	100%	5	100%	1	80%	5	75%	4	100%	3
10. The court's hours made it easy to do my business.	100%	3	100%	4	71%	7	0%	1	69%	13	100%	8	89%	9
11. I finished my court business in a reasonable time.	100%	3	100%	4	86%	7	67%	3	100%	14	88%	8	88%	8
12. Court staff paid attention to my needs.	100%	3	100%	4	86%	7	100%	3	100%	11	100%	8	88%	8
13. I was treated with courtesy and respect.	100%	3	100%	4	88%	8	100%	3	87%	15	100%	8	88%	8
14. I am satisfied with my experience at the courthouse.	100%	3	100%	4	88%	8	100%	3	86%	14	88%	8	75%	8
15. I understood what happened in my case.	100%	3	100%	3	100%	7	100%	1	100%	12	100%	5	---	---
16. I know what I should do next in my case.	100%	2	100%	3	100%	7	100%	1	100%	10	100%	5	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	100%	3	86%	7	100%	1	82%	11	80%	5	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	3	100%	3	100%	7	100%	1	91%	11	80%	5	---	---
19. The hearing was fair.	100%	3	100%	3	86%	7	100%	1	91%	11	67%	3	---	---
20. Both sides at the hearing were treated the same.	100%	2	100%	3	83%	6	100%	1	80%	10	75%	4	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>6th District</b>														
<b>Manti</b>														
1. The courthouse was easy to find.	100%	7	100%	8	100%	20	100%	51	100%	31	100%	26	95%	21
2. Parking was easy.	100%	7	88%	8	95%	21	94%	51	100%	30	96%	24	67%	21
3. I easily found the courtroom or office I needed.	100%	7	88%	8	90%	20	98%	51	97%	30	100%	26	95%	20
4. I felt safe in the courthouse.	86%	7	100%	8	95%	20	90%	51	97%	31	96%	25	90%	21
5. Security officers treated me with courtesy and respect	100%	7	100%	8	95%	21	100%	50	100%	30	95%	19	100%	20
6. The forms I needed were easy to understand.	100%	7	100%	6	100%	12	89%	36	100%	21	95%	19	100%	18
7. The court met my needs for disability assistance.	80%	5	100%	2	100%	7	84%	19	100%	11	83%	6	100%	10
8. The court tries to remove language barriers	100%	4	60%	5	100%	12	100%	24	100%	15	100%	14	100%	11
9. The court's web site was useful.	100%	4	100%	2	88%	8	91%	23	92%	13	83%	6	86%	7
10. The court's hours made it easy to do my business.	100%	6	100%	6	93%	14	97%	31	89%	28	92%	24	89%	19
11. I finished my court business in a reasonable time.	83%	6	100%	6	83%	18	90%	39	90%	30	96%	24	95%	20
12. Court staff paid attention to my needs.	100%	6	100%	5	88%	16	93%	44	100%	27	100%	24	100%	21
13. I was treated with courtesy and respect.	100%	7	100%	7	95%	19	94%	48	97%	31	96%	24	100%	20
14. I am satisfied with my experience at the courthouse.	100%	6	100%	7	95%	19	87%	47	97%	31	85%	27	93%	14
15. I understood what happened in my case.	75%	4	100%	4	93%	14	82%	28	92%	25	100%	15	---	---
16. I know what I should do next in my case.	75%	4	100%	4	93%	14	84%	25	96%	26	93%	15	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	75%	4	100%	4	69%	16	94%	33	100%	22	100%	16	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	80%	5	100%	6	69%	16	91%	34	96%	23	93%	15	---	---
19. The hearing was fair.	100%	4	100%	3	75%	16	90%	30	100%	21	92%	13	---	---
20. Both sides at the hearing were treated the same.	80%	5	100%	3	73%	15	88%	32	95%	22	93%	14	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>6th District</b>														
<b>Panguitch</b>														
1. The courthouse was easy to find.	100%	3	100%	3	100%	6	73%	11	100%	10	100%	25	100%	10
2. Parking was easy.	100%	3	100%	3	100%	6	100%	11	89%	9	96%	25	90%	10
3. I easily found the courtroom or office I needed.	100%	3	100%	3	100%	5	92%	12	90%	10	100%	24	100%	10
4. I felt safe in the courthouse.	100%	3	100%	3	100%	6	92%	13	100%	10	100%	25	100%	10
5. Security officers treated me with courtesy and respect	100%	3	100%	3	100%	6	100%	13	100%	8	100%	11	100%	9
6. The forms I needed were easy to understand.	100%	2		0	100%	5	100%	7	100%	7	100%	14	100%	6
7. The court met my needs for disability assistance.	100%	2		0	100%	1	100%	2	75%	4	100%	6	100%	5
8. The court tries to remove language barriers	100%	2	100%	1	100%	2	100%	5	100%	3	100%	8	100%	5
9. The court's web site was useful.	100%	1	50%	2	100%	4	83%	6	50%	2	80%	5	100%	5
10. The court's hours made it easy to do my business.	100%	3	100%	3	100%	6	90%	10	75%	12	95%	20	100%	9
11. I finished my court business in a reasonable time.	100%	3	100%	3	100%	6	94%	17	89%	9	89%	18	100%	10
12. Court staff paid attention to my needs.	100%	3	100%	2	83%	6	94%	18	100%	10	100%	18	100%	8
13. I was treated with courtesy and respect.	100%	3	100%	3	80%	5	94%	17	100%	10	100%	24	100%	9
14. I am satisfied with my experience at the courthouse.	67%	3	100%	3	83%	6	94%	17	80%	10	96%	25	89%	9
15. I understood what happened in my case.	100%	3	100%	2	80%	5	100%	18	100%	7	100%	10	---	---
16. I know what I should do next in my case.	100%	3	100%	2	100%	5	94%	18	100%	7	100%	11	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	100%	2	80%	5	100%	17	75%	8	89%	9	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	67%	3	100%	2	100%	5	100%	17	100%	8	88%	8	---	---
19. The hearing was fair.	100%	1	100%	2	83%	6	100%	17	71%	7	75%	8	---	---
20. Both sides at the hearing were treated the same.	100%	1	100%	2	83%	6	100%	16	86%	7	90%	10	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>6th District</b>														
<b>Richfield</b>														
1. The courthouse was easy to find.	100%	4	91%	11	100%	7	92%	24	100%	37	100%	27	100%	14
2. Parking was easy.	100%	4	100%	11	86%	7	96%	23	97%	37	96%	27	93%	14
3. I easily found the courtroom or office I needed.	100%	4	100%	11	100%	7	96%	24	100%	37	92%	26	100%	14
4. I felt safe in the courthouse.	100%	4	100%	11	100%	7	96%	24	95%	37	96%	27	100%	14
5. Security officers treated me with courtesy and respect	100%	4	100%	11	100%	7	96%	24	100%	37	93%	27	100%	14
6. The forms I needed were easy to understand.	100%	4	86%	7	100%	4	90%	20	100%	24	91%	23	100%	9
7. The court met my needs for disability assistance.	100%	4	100%	4	100%	2	89%	9	100%	16	100%	16	67%	3
8. The court tries to remove language barriers	100%	4	100%	7	100%	5	100%	14	100%	17	89%	18	100%	5
9. The court's web site was useful.	100%	4	67%	6	100%	5	100%	14	94%	16	89%	18	100%	8
10. The court's hours made it easy to do my business.	100%	4	91%	11	100%	6	92%	12	100%	34	96%	25	100%	13
11. I finished my court business in a reasonable time.	100%	4	90%	10	100%	7	92%	24	88%	34	81%	27	92%	13
12. Court staff paid attention to my needs.	100%	4	100%	9	100%	6	96%	24	100%	33	88%	24	100%	12
13. I was treated with courtesy and respect.	100%	4	100%	11	100%	7	100%	24	100%	36	92%	26	100%	13
14. I am satisfied with my experience at the courthouse.	100%	4	91%	11	100%	6	92%	24	100%	34	93%	27	93%	14
15. I understood what happened in my case.	100%	3	86%	7	100%	5	93%	14	96%	25	91%	23	---	---
16. I know what I should do next in my case.	100%	3	100%	7	100%	5	93%	15	96%	24	86%	21	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	4	100%	9	100%	5	94%	16	96%	24	90%	21	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	4	75%	8	100%	5	87%	15	96%	26	86%	21	---	---
19. The hearing was fair.	75%	4	67%	9	100%	5	88%	16	96%	26	95%	20	---	---
20. Both sides at the hearing were treated the same.	75%	4	67%	9	100%	5	87%	15	96%	24	83%	18	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>7th District</b>														
<b>Castle Dale</b>														
1. The courthouse was easy to find.	100%	9	75%	4	100%	22	100%	17	97%	33	97%	39	87%	15
2. Parking was easy.	100%	9	100%	4	100%	23	100%	17	100%	33	95%	39	100%	16
3. I easily found the courtroom or office I needed.	89%	9	100%	3	100%	24	100%	17	97%	32	100%	39	100%	16
4. I felt safe in the courthouse.	100%	9	100%	4	96%	24	100%	17	97%	33	97%	39	100%	16
5. Security officers treated me with courtesy and respect	100%	9	100%	4	94%	17	100%	16	96%	28	94%	35	100%	16
6. The forms I needed were easy to understand.	83%	6	100%	2	94%	16	100%	11	90%	21	97%	32	100%	9
7. The court met my needs for disability assistance.	100%	5	100%	2	67%	9	80%	5	100%	12	94%	18	100%	7
8. The court tries to remove language barriers	100%	5	100%	3	94%	17	100%	5	100%	16	100%	20	100%	5
9. The court's web site was useful.	100%	6	100%	2	77%	13	100%	3	100%	12	94%	16	100%	8
10. The court's hours made it easy to do my business.	100%	9	100%	2	91%	23	100%	9	90%	29	89%	36	100%	15
11. I finished my court business in a reasonable time.	100%	9	100%	2	90%	20	93%	14	88%	32	87%	38	100%	16
12. Court staff paid attention to my needs.	100%	8	100%	2	91%	22	94%	16	97%	30	97%	36	100%	16
13. I was treated with courtesy and respect.	100%	9	100%	3	95%	22	100%	16	100%	31	100%	39	100%	16
14. I am satisfied with my experience at the courthouse.	100%	9	100%	3	90%	21	100%	15	91%	33	92%	39	100%	16
15. I understood what happened in my case.	88%	8	100%	2	68%	19	100%	13	100%	22	97%	33	---	---
16. I know what I should do next in my case.	78%	9	100%	1	70%	20	100%	13	100%	22	97%	35	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	8	100%	1	65%	20	100%	13	96%	26	94%	31	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	89%	9	100%	1	68%	19	100%	12	92%	25	100%	31	---	---
19. The hearing was fair.	89%	9	100%	1	71%	21	100%	13	92%	24	97%	30	---	---
20. Both sides at the hearing were treated the same.	89%	9	100%	1	67%	18	100%	11	92%	24	100%	28	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>7th District</b>														
<b>Moab</b>														
1. The courthouse was easy to find.	89%	9	100%	12	100%	30	97%	30	98%	41	100%	45	100%	33
2. Parking was easy.	89%	9	100%	11	93%	30	80%	30	95%	78	84%	43	85%	33
3. I easily found the courtroom or office I needed.	89%	9	100%	12	100%	30	93%	30	95%	41	98%	45	96%	25
4. I felt safe in the courthouse.	88%	8	92%	12	87%	30	90%	30	98%	41	98%	46	97%	33
5. Security officers treated me with courtesy and respect	78%	9	100%	11	100%	28	93%	30	97%	38	100%	40	100%	22
6. The forms I needed were easy to understand.	88%	8	100%	9	96%	25	88%	25	93%	29	86%	36	96%	28
7. The court met my needs for disability assistance.	100%	6	100%	5	95%	20	80%	10	94%	17	90%	21	91%	11
8. The court tries to remove language barriers	71%	7	100%	8	100%	19	95%	21	97%	30	88%	25	89%	18
9. The court's web site was useful.	100%	6	100%	5	88%	17	89%	19	94%	17	88%	17	63%	8
10. The court's hours made it easy to do my business.	88%	8	91%	11	97%	29	79%	19	90%	41	89%	45	82%	28
11. I finished my court business in a reasonable time.	100%	8	92%	12	87%	31	90%	29	95%	39	84%	45	91%	32
12. Court staff paid attention to my needs.	88%	8	100%	12	86%	29	89%	27	95%	39	93%	43	94%	32
13. I was treated with courtesy and respect.	89%	9	100%	12	97%	31	90%	29	98%	43	96%	45	94%	32
14. I am satisfied with my experience at the courthouse.	89%	9	100%	12	87%	30	89%	28	95%	40	89%	45	90%	31
15. I understood what happened in my case.	88%	8	100%	9	89%	28	90%	21	97%	33	89%	37	---	---
16. I know what I should do next in my case.	75%	8	100%	9	89%	28	94%	18	100%	33	97%	37	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	88%	8	100%	6	85%	27	91%	22	97%	36	86%	37	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	88%	8	100%	9	86%	28	91%	23	92%	36	89%	37	---	---
19. The hearing was fair.	88%	8	100%	9	85%	27	95%	22	91%	33	80%	35	---	---
20. Both sides at the hearing were treated the same.	88%	8	100%	5	85%	26	86%	22	94%	33	80%	35	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>7th District</b>														
<b>Monticello</b>														
1. The courthouse was easy to find.	75%	8	100%	15	100%	28	100%	29	100%	28	100%	10	100%	6
2. Parking was easy.	75%	8	77%	13	85%	27	89%	28	70%	27	78%	9	80%	5
3. I easily found the courtroom or office I needed.	100%	8	100%	15	100%	27	97%	29	100%	28	100%	10	100%	6
4. I felt safe in the courthouse.	100%	8	87%	15	100%	27	93%	29	96%	28	100%	10	100%	6
5. Security officers treated me with courtesy and respect	75%	8	85%	13	100%	27	96%	28	100%	26	100%	7	100%	5
6. The forms I needed were easy to understand.	83%	6	100%	9	100%	20	82%	17	89%	18	100%	6	100%	3
7. The court met my needs for disability assistance.	100%	3	100%	7	100%	16	100%	10	83%	6	60%	5	100%	1
8. The court tries to remove language barriers	60%	5	100%	10	93%	14	89%	18	93%	14	100%	6	100%	2
9. The court's web site was useful.	88%	8	67%	9	94%	17	78%	18	91%	11	67%	3	---	---
10. The court's hours made it easy to do my business.	75%	8	85%	13	100%	24	88%	17	96%	24	89%	9	100%	4
11. I finished my court business in a reasonable time.	86%	7	85%	13	96%	26	89%	27	96%	25	100%	9	100%	6
12. Court staff paid attention to my needs.	71%	7	77%	13	87%	23	89%	27	96%	23	88%	8	100%	5
13. I was treated with courtesy and respect.	75%	8	77%	13	92%	24	83%	29	86%	29	100%	9	100%	6
14. I am satisfied with my experience at the courthouse.	71%	7	85%	13	92%	24	86%	28	93%	27	100%	9	100%	6
15. I understood what happened in my case.	100%	5	92%	13	100%	19	95%	21	81%	21	100%	6	---	---
16. I know what I should do next in my case.	100%	4	92%	13	100%	17	85%	20	77%	22	100%	6	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	67%	6	92%	12	100%	22	82%	22	74%	19	100%	5	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	83%	6	92%	12	95%	22	82%	22	80%	20	83%	6	---	---
19. The hearing was fair.	80%	5	89%	9	92%	24	87%	23	78%	18	67%	3	---	---
20. Both sides at the hearing were treated the same.	50%	6	91%	11	95%	21	74%	23	67%	18	50%	2	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>7th District</b>														
<b>Price</b>														
1. The courthouse was easy to find.	96%	25	100%	13	100%	20	100%	35	97%	78	100%	51	95%	39
2. Parking was easy.	68%	25	100%	13	100%	20	97%	35	95%	78	96%	50	92%	39
3. I easily found the courtroom or office I needed.	96%	23	92%	13	100%	20	100%	35	99%	76	98%	51	95%	38
4. I felt safe in the courthouse.	100%	24	100%	13	95%	21	97%	35	97%	79	94%	51	95%	39
5. Security officers treated me with courtesy and respect	100%	24	92%	13	95%	20	94%	34	99%	77	96%	51	97%	39
6. The forms I needed were easy to understand.	100%	14	91%	11	94%	18	91%	23	95%	58	100%	41	93%	28
7. The court met my needs for disability assistance.	100%	7	100%	5	100%	11	73%	11	88%	43	93%	29	91%	11
8. The court tries to remove language barriers	92%	12	100%	5	100%	12	92%	24	100%	47	100%	35	100%	21
9. The court's web site was useful.	100%	10	100%	5	82%	11	89%	18	91%	33	100%	26	100%	18
10. The court's hours made it easy to do my business.	100%	23	92%	13	84%	19	83%	18	94%	72	100%	46	92%	37
11. I finished my court business in a reasonable time.	100%	24	92%	13	90%	20	87%	31	96%	72	98%	49	84%	37
12. Court staff paid attention to my needs.	100%	23	92%	13	95%	20	90%	30	96%	74	98%	47	94%	35
13. I was treated with courtesy and respect.	100%	24	100%	10	95%	21	94%	33	96%	79	98%	50	100%	39
14. I am satisfied with my experience at the courthouse.	100%	24	92%	13	95%	20	94%	34	97%	78	100%	50	89%	38
15. I understood what happened in my case.	100%	19	100%	10	94%	17	91%	23	97%	63	100%	36	---	---
16. I know what I should do next in my case.	100%	19	100%	9	94%	18	91%	22	100%	63	100%	35	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	19	100%	11	87%	15	92%	25	95%	62	100%	35	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	20	91%	11	81%	16	96%	24	98%	65	100%	35	---	---
19. The hearing was fair.	100%	19	100%	11	93%	14	92%	26	97%	59	97%	34	---	---
20. Both sides at the hearing were treated the same.	94%	18	100%	9	92%	13	88%	26	95%	58	94%	32	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>8th District</b>														
<b>Duchesne</b>														
1. The courthouse was easy to find.	91%	22	86%	22	96%	26	73%	22	100%	19	96%	25	93%	15
2. Parking was easy.	100%	22	64%	22	100%	26	100%	21	100%	20	100%	25	100%	15
3. I easily found the courtroom or office I needed.	100%	23	95%	21	100%	26	95%	22	100%	20	100%	25	93%	15
4. I felt safe in the courthouse.	100%	23	95%	21	92%	26	95%	22	95%	20	96%	24	92%	12
5. Security officers treated me with courtesy and respect	96%	23	95%	20	96%	26	100%	21	94%	18	100%	19	100%	11
6. The forms I needed were easy to understand.	94%	16	86%	14	96%	24	86%	14	100%	19	94%	18	100%	11
7. The court met my needs for disability assistance.	100%	11	86%	7	92%	13	100%	9	100%	13	91%	11	100%	2
8. The court tries to remove language barriers	100%	12	86%	7	94%	17	92%	12	100%	12	100%	15	80%	5
9. The court's web site was useful.	92%	12	86%	7	94%	17	91%	11	100%	9	85%	13	75%	4
10. The court's hours made it easy to do my business.	95%	21	90%	20	92%	24	91%	11	100%	19	96%	24	67%	12
11. I finished my court business in a reasonable time.	95%	21	91%	22	92%	25	79%	19	95%	19	96%	23	82%	11
12. Court staff paid attention to my needs.	95%	19	100%	22	96%	25	95%	21	100%	18	96%	23	85%	13
13. I was treated with courtesy and respect.	100%	22	95%	22	96%	26	95%	22	95%	20	96%	25	85%	13
14. I am satisfied with my experience at the courthouse.	95%	22	100%	21	100%	26	77%	22	95%	20	96%	24	75%	12
15. I understood what happened in my case.	93%	14	94%	17	94%	18	80%	15	89%	19	95%	20	---	---
16. I know what I should do next in my case.	93%	14	94%	17	100%	17	79%	14	94%	16	100%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	81%	16	94%	16	93%	14	87%	15	100%	18	95%	21	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	93%	15	88%	16	100%	15	83%	12	94%	17	95%	22	---	---
19. The hearing was fair.	88%	16	87%	15	94%	16	77%	13	94%	16	99%	84	---	---
20. Both sides at the hearing were treated the same.	87%	15	85%	13	94%	16	85%	13	93%	15	89%	18	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp												
<b>8th District</b>														
<b>Manila</b>														
1. The courthouse was easy to find.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	7	100%	9
2. Parking was easy.	100%	1	100%	4	100%	7	90%	10	86%	7	100%	7	---	---
3. I easily found the courtroom or office I needed.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	6	---	---
4. I felt safe in the courthouse.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	7	---	---
5. Security officers treated me with courtesy and respect	100%	1	100%	4	100%	7	100%	9	100%	7	100%	7	---	---
6. The forms I needed were easy to understand.	100%	1	100%	3	100%	3	100%	5	100%	5	100%	4	---	---
7. The court met my needs for disability assistance.	100%	1	100%	3	100%	2	100%	3	100%	5	100%	5	---	---
8. The court tries to remove language barriers	100%	1	100%	3	100%	4	100%	3	100%	3	100%	4	---	---
9. The court's web site was useful.	100%	1	100%	3	100%	2	100%	3	100%	2	100%	3	---	---
10. The court's hours made it easy to do my business.	100%	1	100%	3	100%	6	100%	3	100%	7	71%	7	---	---
11. I finished my court business in a reasonable time.	100%	1	100%	4	100%	7	71%	7	100%	6	71%	7	---	---
12. Court staff paid attention to my needs.	100%	1	100%	4	100%	7	100%	8	100%	6	83%	6	---	---
13. I was treated with courtesy and respect.	100%	1	100%	4	100%	7	100%	7	100%	7	86%	7	---	---
14. I am satisfied with my experience at the courthouse.	100%	1	100%	4	100%	7	100%	5	100%	6	71%	7	---	---
15. I understood what happened in my case.	100%	1	100%	3	100%	4	80%	5	100%	5	80%	5	---	---
16. I know what I should do next in my case.	100%	1	100%	3	100%	4	75%	4	100%	5	75%	4	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	1	67%	3	100%	5	100%	3	100%	4	100%	7	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	1	100%	3	100%	5	50%	4	100%	4	100%	7	---	---
19. The hearing was fair.	100%	1	67%	3	100%	5	67%	3	100%	4	86%	7	---	---
20. Both sides at the hearing were treated the same.	100%	1	67%	3	100%	5	100%	1	100%	3	83%	6	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>8th District</b>														
<b>Roosevelt</b>														
1. The courthouse was easy to find.	82%	11	100%	23	100%	13	100%	22	98%	50	95%	22	96%	27
2. Parking was easy.	89%	9	100%	22	100%	11	91%	23	94%	50	100%	21	89%	27
3. I easily found the courtroom or office I needed.	73%	11	100%	23	100%	13	100%	23	100%	50	95%	22	100%	27
4. I felt safe in the courthouse.	73%	11	100%	23	100%	12	96%	23	98%	50	91%	22	96%	27
5. Security officers treated me with courtesy and respect	100%	11	91%	23	100%	13	87%	23	98%	48	91%	22	96%	27
6. The forms I needed were easy to understand.	70%	10	100%	14	89%	9	80%	15	98%	43	94%	16	89%	19
7. The court met my needs for disability assistance.	100%	1	75%	8	100%	5	90%	10	95%	38	82%	11	89%	9
8. The court tries to remove language barriers	63%	8	43%	14	100%	11	83%	18	92%	38	87%	15	79%	14
9. The court's web site was useful.	100%	3	82%	11	86%	7	94%	16	89%	35	93%	14	100%	9
10. The court's hours made it easy to do my business.	82%	11	95%	21	83%	12	70%	10	91%	46	91%	22	79%	24
11. I finished my court business in a reasonable time.	90%	10	87%	23	45%	11	81%	21	84%	45	73%	22	85%	26
12. Court staff paid attention to my needs.	90%	10	100%	22	85%	13	86%	22	90%	48	86%	22	84%	25
13. I was treated with courtesy and respect.	100%	11	100%	23	92%	12	91%	22	89%	46	82%	22	96%	26
14. I am satisfied with my experience at the courthouse.	100%	10	96%	23	85%	13	86%	22	91%	47	77%	22	85%	26
15. I understood what happened in my case.	86%	7	80%	15	91%	11	93%	15	93%	45	89%	19	---	---
16. I know what I should do next in my case.	100%	7	86%	14	100%	10	100%	13	98%	42	84%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	15	100%	10	94%	16	95%	39	95%	20	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7	87%	15	91%	11	87%	15	90%	40	89%	19	---	---
19. The hearing was fair.	100%	7	100%	14	100%	9	79%	14	90%	40	80%	20	---	---
20. Both sides at the hearing were treated the same.	100%	7	92%	12	100%	10	86%	14	93%	40	90%	20	---	---

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>8th District</b>														
<b>Vernal</b>														
1. The courthouse was easy to find.	100%	6	100%	18	91%	23	93%	44	100%	82	88%	32	100%	26
2. Parking was easy.	100%	6	100%	18	100%	23	91%	44	100%	81	91%	32	100%	26
3. I easily found the courtroom or office I needed.	100%	6	100%	18	100%	24	100%	43	100%	82	100%	31	100%	26
4. I felt safe in the courthouse.	100%	6	94%	18	100%	23	95%	44	100%	79	100%	31	100%	26
5. Security officers treated me with courtesy and respect	100%	6	94%	18	100%	24	98%	42	96%	82	100%	32	100%	25
6. The forms I needed were easy to understand.	100%	3	93%	15	100%	18	96%	26	95%	59	87%	15	93%	15
7. The court met my needs for disability assistance.	100%	3	89%	9	100%	15	88%	16	96%	49	92%	12	100%	3
8. The court tries to remove language barriers	100%	3	93%	15	100%	17	100%	24	100%	44	100%	18	100%	9
9. The court's web site was useful.	100%	3	92%	12	94%	18	86%	22	88%	34	100%	17	75%	4
10. The court's hours made it easy to do my business.	100%	5	94%	18	100%	21	88%	25	92%	73	100%	31	96%	24
11. I finished my court business in a reasonable time.	100%	6	94%	18	91%	22	75%	40	80%	75	90%	30	92%	26
12. Court staff paid attention to my needs.	100%	6	94%	18	100%	19	95%	39	93%	71	93%	30	100%	25
13. I was treated with courtesy and respect.	100%	6	94%	18	100%	21	95%	42	97%	78	94%	31	100%	26
14. I am satisfied with my experience at the courthouse.	83%	6	94%	18	86%	22	85%	40	96%	78	94%	31	100%	26
15. I understood what happened in my case.	100%	5	93%	15	93%	14	97%	32	94%	64	88%	25	---	---
16. I know what I should do next in my case.	100%	4	93%	14	88%	16	89%	35	92%	65	93%	27	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	4	93%	15	100%	17	93%	28	94%	70	97%	30	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	5	100%	15	88%	17	85%	27	92%	129	86%	29	---	---
19. The hearing was fair.	100%	5	85%	13	81%	16	81%	27	95%	60	88%	25	---	---
20. Both sides at the hearing were treated the same.	100%	4	87%	15	84%	19	85%	27	92%	63	93%	27	---	---

**Access and Fairness Survey: FY2006 - FY2017 - Background Information**

**21. The outcome in my case was favorable to me.**

	2017		2015		2013		2011		2008		2007		2006	
	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
<b>1st District</b>														
Brigham City	50%	50%	82%	18%	73%	27%	94%	6%	78%	22%	96%	4%	---	---
Logan	64%	36%	87%	13%	76%	24%	88%	12%	67%	33%	76%	24%	---	---
Randolph*	---	---	---	---	86%	14%	78%	22%	50%	50%	50%	50%	---	---
* There were no survey responses in Randolph for FY17														
<b>2nd District</b>														
Bountiful	71%	29%	58%	42%	80%	20%	79%	21%	90%	10%	71%	29%	---	---
Farmington	65%	35%	62%	38%	80%	20%	75%	25%	76%	24%	79%	21%	---	---
Layton	100%	0%	43%	57%	88%	12%	90%	10%	66%	34%	75%	25%	---	---
Morgan	80%	20%	67%	33%	85%	15%	71%	29%	46%	54%	80%	20%	---	---
Ogden District	64%	36%	75%	25%	80%	20%	70%	30%	79%	21%	83%	17%	---	---
Ogden Juvenile	91%	9%	100%	0%	83%	17%	---	---	79%	21%	79%	21%	---	---
<b>3rd District</b>														
Salt Lake City	78%	22%	100%	0%	77%	23%	83%	17%	78%	22%	77%	23%	---	---
Park City/Silver S	57%	43%	79%	21%	75%	25%	79%	21%	83%	17%	72%	28%	---	---
Tooele	75%	25%	85%	15%	79%	21%	83%	17%	85%	15%	90%	10%	---	---
West Jordan	95%	5%	74%	26%	76%	24%	82%	18%	78%	22%	82%	18%	---	---
<b>4th District</b>														
American Fork	100%	0%	53%	47%	85%	15%	72%	28%	59%	41%	69%	31%	---	---
Fillmore	100%	0%	40%	60%	100%	0%	60%	40%	67%	33%	78%	22%	---	---
Heber	0%	100%	22%	78%	100%	0%	61%	39%	88%	12%	63%	37%	---	---
Nephi	75%	25%	50%	50%	100%	0%	63%	38%	71%	29%	50%	50%	---	---
Orem District	---	---	---	---	---	---	---	---	69%	31%	78%	22%	---	---
Orem Juvenile	88%	13%	100%	0%	88%	13%	---	---	---	---	---	---	---	---
Provo District	73%	27%	87%	13%	76%	24%	76%	24%	80%	20%	71%	29%	---	---
Provo Juvenile	100%	0%	93%	7%	85%	15%	82%	18%	82%	18%	83%	17%	---	---
Spanish Fork	100%	0%	83%	17%	79%	21%	94%	6%	69%	31%	69%	31%	---	---
<b>5th District</b>														
Beaver	86%	14%	100%	0%	29%	71%	67%	33%	94%	6%	57%	43%	---	---
Cedar City	83%	17%	55%	45%	73%	27%	75%	25%	82%	18%	79%	21%	---	---
St. George	63%	37%	95%	5%	76%	24%	86%	14%	76%	24%	85%	15%	---	---
<b>6th District</b>														
Junction	100%	0%	---	---	100%	0%	0%	100%	86%	14%	---	---	---	---
Kanab	100%	0%	71%	29%	67%	33%	100%	0%	90%	10%	78%	22%	---	---
Loa	100%	0%	75%	25%	80%	20%	100%	0%	80%	20%	80%	20%	---	---
Manti	50%	50%	67%	33%	38%	62%	63%	37%	72%	28%	69%	31%	---	---
Panguitch	0%	100%	50%	50%	100%	0%	86%	14%	60%	40%	67%	33%	---	---
Richfield	67%	33%	43%	57%	67%	33%	54%	46%	78%	22%	74%	26%	---	---
<b>7th District</b>														
Castle Dale	80%	20%	100%	0%	67%	33%	100%	0%	76%	24%	69%	31%	---	---
Moab	33%	67%	100%	0%	65%	35%	74%	26%	64%	36%	75%	25%	---	---
Monticello	67%	33%	89%	11%	86%	14%	80%	20%	61%	39%	75%	25%	---	---
Price	85%	15%	75%	25%	82%	18%	84%	16%	87%	13%	86%	14%	---	---
<b>8th District</b>														
Duchesne	25%	75%	81%	19%	86%	14%	56%	44%	82%	18%	83%	17%	---	---
Manila	100%	0%	67%	33%	100%	0%	0%	100%	50%	50%	80%	20%	---	---
Roosevelt	83%	17%	44%	56%	91%	9%	75%	25%	76%	24%	75%	25%	---	---
Vernal	100%	0%	76%	24%	71%	29%	89%	11%	71%	29%	67%	33%	---	---

**Access and Fairness Survey: FY2006 - FY2017 - Background Information****24. What court did you come to today?**

Year	Sup Ct	COA	Dist Ct	Juv Ct	Just Ct	Don't Know
2017	0%	0%	70%	17%	7%	6%
2015	0%	0%	67%	19%	7%	7%
2013	1%	1%	65%	18%	9%	7%
2011	0%	0%	65%	20%	8%	7%
2008	0%	1%	61%	24%	6%	8%
2007	0%	0%	60%	24%	7%	8%
2006	0%	0%	66%	26%	6%	2%

**Access and Fairness Survey: FY2006 - FY2017 - Background Information**

**25. I am a...**

Year	Plaintiff/ Petitioner	Defendant/R espondant	Lawyer for party	Family member/ friend	Juror/ potential juror	LEO or PO	Victim	Victim Advocate	Witness	DCFS Worker	Other
2017	14%	29%	17%	17%	1%	3%	0%	0%	3%	1%	13%
2015	17%	30%	18%	19%	1%	1%	0%	0%	1%	3%	10%
2013	16%	24%	15%	24%	2%	3%	0%	1%	6%	2%	8%
2011	14%	22%	17%	20%	2%	3%	0%	1%	4%	3%	14%
2008	15%	23%	14%	20%	1%	3%	0%	0%	4%	3%	17%
2007	16%	22%	15%	19%	0%	2%	0%	0%	3%	3%	18%
2006	16%	28%	17%	0%	0%	3%	0%	0%	5%	0%	30%

**Access and Fairness Survey: FY2006 - FY2017 - Background Information****26. Are you represented by a lawyer?**

Year	Represented by A Lawyer	NOT Represented By a Lawyer	Not Applicable
2017	31%	15%	55%
2015	28%	31%	42%
2013	25%	31%	44%
2011	21%	30%	49%
2008	21%	34%	45%
2007	22%	31%	47%

## Access and Fairness Survey: FY2006 - FY2017 - Background Information

### 27. What did you do at the courthouse today?

Year	Attend a hearing or trial	File papers	Get information	Search or obtain court records	Make a payment	Attend a mediation	Other
2017	58%	9%	7%	5%	2%	2%	14%
2015	60%	7%	8%	4%	8%	2%	10%
2013	65%	10%	8%	5%	3%	4%	6%
2011	54%	11%	7%	4%	4%	2%	18%
2008	53%	9%	8%	5%	7%	3%	15%
2007	54%	9%	6%	5%	7%	2%	15%
2006	58%	14%	12%	6%	8%	0%	2%

**Access and Fairness Survey: FY2006 - FY2017 - Background Information**

**28. What type of case brought you to the courthouse today?**

Year	Criminal	Juvenile	Domestic	Other Civil	Prot. Order / CSI	Sm Claims	Probate	Traffic	Other	Not answered
2017	31%	13%	16%	9%	4%	4%	4%	4%	12%	2%
2015	35%	18%	14%	9%	4%	2%	4%	7%	7%	0%
2013	38%	15%	20%	10%	4%	3%	2%	7%	0%	0%
2011	35%	16%	18%	9%	3%	2%	1%	5%	10%	0%
2008	30%	19%	16%	8%	2%	5%	3%	7%	10%	0%
2007	29%	19%	15%	7%	3%	5%	2%	9%	10%	0%
2006	27%	22%	12%	15%	4%	2%	1%	11%	6%	0%

**Access and Fairness Survey: FY2006 - FY2017 - Background Information****29. Who did you see today?**

Year	Judge	Clerk	Comm.	Referee	Mediator	PO	NA	Other
2017	61%	17%	3%	0%	1%	4%	3%	10%
2015	67%	20%	3%	0%	2%	0%	1%	7%
2013	68%	18%	4%	0%	2%	4%	0%	3%
2011	60%	25%	4%	0%	1%	4%	1%	6%
2008	59%	25%	3%	0%	1%	4%	0%	8%
2007	56%	25%	4%	1%	3%	3%	0%	8%
2006	55%	25%	6%	2%	1%	5%	0%	6%

**Access and Fairness Survey: FY2006 - FY2017 - Background Information****30. How often are you in this courthouse?**

Year	First time	Once/year or less	Regularly	Several times/year
2017	23%	21%	33%	20%
2015	21%	22%	35%	22%
2013	22%	25%	31%	21%
2011	18%	24%	35%	23%
2008	22%	23%	22%	32%
2007	21%	21%	24%	34%
2006	23%	22%	20%	35%

## Access and Fairness Survey: FY2006 - FY2017 - Background Information

### 31. How do you identify yourself?

Year	White	Hispanic or Latino	American Indian or Alaskan Native	Black or African American	Asian	More than one race	Native Hawaiian or Pacific	Other
2017	72%	13%	2%	3%	2%	4%	1%	3%
2015	74%	13%	4%	2%	1%	3%	2%	1%
2013	75%	10%	5%	2%	1%	4%	2%	2%
2011	76%	7%	4%	1%	1%	4%	1%	1%
2008	79%	11%	3%	1%	1%	2%	1%	2%
2007	79%	12%	3%	1%	1%	1%	1%	2%
2006	78%	12%	3%	1%	1%	3%	1%	3%

**Access and Fairness Survey: FY2006 - FY2017 - Background Information****32. What is your gender?**

Year	Male	Female
2017	53%	47%
2015	54%	46%
2013	51%	49%
2011	51%	49%
2008	52%	48%
2007	51%	49%
2006	50%	50%

## Access and Fairness Survey: FY2006 - FY2017 - Background Information

### 33. What is your primary language?

Year	English	Spanish	Other
2017	92%	7%	1%
2015	95%	4%	1%
2013	96%	3%	1%
2011	96%	3%	1%
2008	93%	6%	1%
2007	94%	5%	1%
2006	92%	7%	1%