

Access and Fairness Survey: FY2006 - FY2013

	2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District										
Beaver										
1. The courthouse was easy to find.	100%	7	100%	17	100%	22	100%	8	---	---
2. Parking was easy.	100%	7	100%	17	100%	22	100%	8	100%	7
3. I easily found the courtroom or office I needed.	100%	7	100%	16	100%	22	100%	8	100%	7
4. I felt safe in the courthouse.	86%	7	88%	17	100%	22	100%	8	100%	7
5. Security officers treated me with courtesy and respect.	100%	7	100%	17	100%	22	100%	5	100%	7
6. The forms I needed were easy to understand.	100%	4	80%	10	100%	16	83%	6	100%	6
7. The court met my needs for disability assistance.	75%	4	100%	8	100%	15	100%	6	100%	2
8. The court tries to remove language barriers	100%	7	100%	10	100%	16	100%	6	100%	3
9. The court's web site was useful.	83%	6	88%	8	100%	11	67%	3	100%	1
10. The court's hours made it easy to do my business.	100%	7	73%	11	100%	18	86%	7	80%	5
11. I finished my court business in a reasonable time.	71%	7	80%	15	95%	19	86%	7	71%	7
12. Court staff paid attention to my needs.	71%	7	92%	13	100%	20	100%	7	100%	6
13. I was treated with courtesy and respect.	86%	7	93%	15	100%	21	100%	7	100%	6
14. I am satisfied with my experience at the courthouse.	71%	7	87%	15	100%	20	86%	7	86%	7
15. I understood what happened in my case.	71%	7	75%	12	95%	19	67%	3	---	---
16. I know what I should do next in my case.	100%	6	67%	12	94%	18	67%	3	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	67%	6	85%	13	94%	18	50%	4	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	6	85%	13	100%	18	100%	2	---	---
19. The hearing was fair.	100%	5	77%	13	94%	17	100%	2	---	---
20. Both sides at the hearing were treated the same.	83%	6	77%	13	88%	16	50%	4	---	---

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5th District										
Cedar City										
1. The courthouse was easy to find.	100%	35	100%	41	98%	47	100%	48	96%	25
2. Parking was easy.	100%	35	100%	40	100%	44	98%	47	96%	23
3. I easily found the courtroom or office I needed.	100%	32	100%	41	98%	46	100%	48	96%	24
4. I felt safe in the courthouse.	97%	34	100%	41	96%	46	100%	48	96%	25
5. Security officers treated me with courtesy and respect.	97%	34	100%	41	100%	47	100%	47	96%	24
6. The forms I needed were easy to understand.	89%	18	100%	30	97%	38	94%	34	89%	18
7. The court met my needs for disability assistance.	73%	11	100%	12	100%	25	100%	14	100%	10
8. The court tries to remove language barriers	89%	19	100%	26	96%	28	100%	26	93%	14
9. The court's web site was useful.	76%	21	96%	24	96%	25	100%	22	89%	9
10. The court's hours made it easy to do my business.	84%	32	82%	22	95%	42	91%	47	88%	25
11. I finished my court business in a reasonable time.	66%	29	76%	38	93%	45	98%	47	88%	25
12. Court staff paid attention to my needs.	82%	28	95%	37	98%	44	98%	47	92%	25
13. I was treated with courtesy and respect.	86%	35	98%	41	98%	45	100%	48	96%	25
14. I am satisfied with my experience at the courthouse.	85%	34	95%	40	91%	45	91%	47	92%	25
15. I understood what happened in my case.	88%	26	96%	28	91%	34	91%	33	---	---
16. I know what I should do next in my case.	85%	26	100%	27	97%	35	94%	34	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	79%	24	90%	31	88%	32	91%	34	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	67%	24	97%	32	91%	33	91%	32	---	---
19. The hearing was fair.	71%	21	91%	33	94%	32	93%	30	---	---
20. Both sides at the hearing were treated the same.	76%	21	81%	32	88%	34	90%	30	---	---

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5th District										
St. George										
1. The courthouse was easy to find.	100%	58	100%	98	98%	65	97%	74	100%	25
2. Parking was easy.	100%	56	96%	89	77%	64	84%	70	72%	25
3. I easily found the courtroom or office I needed.	96%	57	98%	95	97%	63	99%	73	100%	22
4. I felt safe in the courthouse.	100%	59	99%	97	98%	65	97%	76	100%	26
5. Security officers treated me with courtesy and respect.	92%	59	99%	98	98%	63	92%	75	100%	26
6. The forms I needed were easy to understand.	91%	43	98%	57	94%	48	98%	60	100%	18
7. The court met my needs for disability assistance.	96%	27	97%	32	83%	23	92%	24	100%	8
8. The court tries to remove language barriers	97%	38	98%	61	85%	34	100%	51	100%	14
9. The court's web site was useful.	95%	40	100%	48	96%	28	85%	27	100%	15
10. The court's hours made it easy to do my business.	95%	56	94%	35	91%	57	90%	70	100%	24
11. I finished my court business in a reasonable time.	93%	55	95%	78	82%	60	78%	72	88%	25
12. Court staff paid attention to my needs.	98%	57	98%	88	98%	59	96%	70	96%	26
13. I was treated with courtesy and respect.	96%	57	100%	95	97%	61	89%	75	92%	26
14. I am satisfied with my experience at the courthouse.	95%	57	95%	98	94%	62	97%	74	100%	26
15. I understood what happened in my case.	93%	42	98%	55	92%	48	98%	59	---	---
16. I know what I should do next in my case.	95%	39	96%	54	94%	48	98%	56	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	93%	44	96%	54	93%	56	98%	64	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	93%	45	94%	54	91%	53	98%	61	---	---
19. The hearing was fair.	86%	43	98%	46	92%	52	93%	57	---	---
20. Both sides at the hearing were treated the same.	86%	44	96%	49	94%	54	98%	57	---	---