

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District								
Duchesne								
1. The courthouse was easy to find.	73%	22	100%	19	96%	25	93%	15
2. Parking was easy.	100%	21	100%	20	100%	25	100%	15
3. I easily found the courtroom or office I needed.	95%	22	100%	20	100%	25	93%	15
4. I felt safe in the courthouse.	95%	22	95%	20	96%	24	92%	12
5. Security officers treated me with courtesy and respect.	100%	21	94%	18	100%	19	100%	11
6. The forms I needed were easy to understand.	86%	14	100%	19	94%	18	100%	11
7. The court met my needs for disability assistance.	100%	9	100%	13	91%	11	100%	2
8. The court tries to remove language barriers	92%	12	100%	12	100%	15	80%	5
9. The court's web site was useful.	91%	11	100%	9	85%	13	75%	4
10. The court's hours made it easy to do my business.	91%	11	100%	19	96%	24	67%	12
11. I finished my court business in a reasonable time.	79%	19	95%	19	96%	23	82%	11
12. Court staff paid attention to my needs.	95%	21	100%	18	96%	23	85%	13
13. I was treated with courtesy and respect.	95%	22	95%	20	96%	25	85%	13
14. I am satisfied with my experience at the courthouse.	77%	22	95%	20	96%	24	75%	12
15. I understood what happened in my case.	80%	15	89%	19	95%	20		
16. I know what I should do next in my case.	79%	14	94%	16	100%	19		
17. The judge, commissioner, referee, or mediator listened to all sides.	87%	15	100%	18	95%	21		
18. The judge, commissioner, referee, or mediator had the info needed.	83%	12	94%	17	95%	22		
19. The hearing was fair.	77%	13	94%	16	99%	84		
20. Both sides at the hearing were treated the same.	85%	13	93%	15	89%	18		

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8th District								
Manila								
1. The courthouse was easy to find.	100%	10	100%	7	100%	7	100%	9
2. Parking was easy.	90%	10	86%	7	100%	7		0
3. I easily found the courtroom or office I needed.	100%	10	100%	7	100%	6		0
4. I felt safe in the courthouse.	100%	10	100%	7	100%	7		0
5. Security officers treated me with courtesy and respect.	100%	9	100%	7	100%	7		0
6. The forms I needed were easy to understand.	100%	5	100%	5	100%	4		0
7. The court met my needs for disability assistance.	100%	3	100%	5	100%	5		0
8. The court tries to remove language barriers	100%	3	100%	3	100%	4		0
9. The court's web site was useful.	100%	3	100%	2	100%	3		0
10. The court's hours made it easy to do my business.	100%	3	100%	7	71%	7		0
11. I finished my court business in a reasonable time.	71%	7	100%	6	71%	7		0
12. Court staff paid attention to my needs.	100%	8	100%	6	83%	6		0
13. I was treated with courtesy and respect.	100%	7	100%	7	86%	7		0
14. I am satisfied with my experience at the courthouse.	100%	5	100%	6	71%	7		0
15. I understood what happened in my case.	80%	5	100%	5	80%	5		
16. I know what I should do next in my case.	75%	4	100%	5	75%	4		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	100%	4	100%	7		
18. The judge, commissioner, referee, or mediator had the info needed.	50%	4	100%	4	100%	7		
19. The hearing was fair.	67%	3	100%	4	86%	7		
20. Both sides at the hearing were treated the same.	100%	1	100%	3	83%	6		

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8th District								
Roosevelt								
1. The courthouse was easy to find.	100%	22	98%	50	95%	22	96%	27
2. Parking was easy.	91%	23	94%	50	100%	21	89%	27
3. I easily found the courtroom or office I needed.	100%	23	100%	50	95%	22	100%	27
4. I felt safe in the courthouse.	96%	23	98%	50	91%	22	96%	27
5. Security officers treated me with courtesy and respect.	87%	23	98%	48	91%	22	96%	27
6. The forms I needed were easy to understand.	80%	15	98%	43	94%	16	89%	19
7. The court met my needs for disability assistance.	90%	10	95%	38	82%	11	89%	9
8. The court tries to remove language barriers	83%	18	92%	38	87%	15	79%	14
9. The court's web site was useful.	94%	16	89%	35	93%	14	100%	9
10. The court's hours made it easy to do my business.	70%	10	91%	46	91%	22	79%	24
11. I finished my court business in a reasonable time.	81%	21	84%	45	73%	22	85%	26
12. Court staff paid attention to my needs.	86%	22	90%	48	86%	22	84%	25
13. I was treated with courtesy and respect.	91%	22	89%	46	82%	22	96%	26
14. I am satisfied with my experience at the courthouse.	86%	22	91%	47	77%	22	85%	26
15. I understood what happened in my case.	93%	15	93%	45	89%	19		
16. I know what I should do next in my case.	100%	13	98%	42	84%	19		
17. The judge, commissioner, referee, or mediator listened to all sides.	94%	16	95%	39	95%	20		
18. The judge, commissioner, referee, or mediator had the info needed.	87%	15	90%	40	89%	19		
19. The hearing was fair.	79%	14	90%	40	80%	20		
20. Both sides at the hearing were treated the same.	86%	14	93%	40	90%	20		

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8th District								
Vernal								
1. The courthouse was easy to find.	93%	44	100%	82	88%	32	100%	26
2. Parking was easy.	91%	44	100%	81	91%	32	100%	26
3. I easily found the courtroom or office I needed.	100%	43	100%	82	100%	31	100%	26
4. I felt safe in the courthouse.	95%	44	100%	79	100%	31	100%	26
5. Security officers treated me with courtesy and respect.	98%	42	96%	82	100%	32	100%	25
6. The forms I needed were easy to understand.	96%	26	95%	59	87%	15	93%	15
7. The court met my needs for disability assistance.	88%	16	96%	49	92%	12	100%	3
8. The court tries to remove language barriers	100%	24	100%	44	100%	18	100%	9
9. The court's web site was useful.	86%	22	88%	34	100%	17	75%	4
10. The court's hours made it easy to do my business.	88%	25	92%	73	100%	31	96%	24
11. I finished my court business in a reasonable time.	75%	40	80%	75	90%	30	92%	26
12. Court staff paid attention to my needs.	95%	39	93%	71	93%	30	100%	25
13. I was treated with courtesy and respect.	95%	42	97%	78	94%	31	100%	26
14. I am satisfied with my experience at the courthouse.	85%	40	96%	78	94%	31	100%	26
15. I understood what happened in my case.	97%	32	94%	64	88%	25		
16. I know what I should do next in my case.	89%	35	92%	65	93%	27		
17. The judge, commissioner, referee, or mediator listened to all sides.	93%	28	94%	70	97%	30		
18. The judge, commissioner, referee, or mediator had the info needed.	85%	27	92%	129	86%	29		
19. The hearing was fair.	81%	27	95%	60	88%	25		
20. Both sides at the hearing were treated the same.	85%	27	92%	63	93%	27		