

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District								
Beaver								
1. The courthouse was easy to find.	100%	17	100%	22	100%	8		
2. Parking was easy.	100%	17	100%	22	100%	8	100%	7
3. I easily found the courtroom or office I needed.	100%	16	100%	22	100%	8	100%	7
4. I felt safe in the courthouse.	88%	17	100%	22	100%	8	100%	7
5. Security officers treated me with courtesy and respect.	100%	17	100%	22	100%	5	100%	7
6. The forms I needed were easy to understand.	80%	10	100%	16	83%	6	100%	6
7. The court met my needs for disability assistance.	100%	8	100%	15	100%	6	100%	2
8. The court tries to remove language barriers	100%	10	100%	16	100%	6	100%	3
9. The court's web site was useful.	88%	8	100%	11	67%	3	100%	1
10. The court's hours made it easy to do my business.	73%	11	100%	18	86%	7	80%	5
11. I finished my court business in a reasonable time.	80%	15	95%	19	86%	7	71%	7
12. Court staff paid attention to my needs.	92%	13	100%	20	100%	7	100%	6
13. I was treated with courtesy and respect.	93%	15	100%	21	100%	7	100%	6
14. I am satisfied with my experience at the courthouse.	87%	15	100%	20	86%	7	86%	7
15. I understood what happened in my case.	75%	12	95%	19	67%	3		
16. I know what I should do next in my case.	67%	12	94%	18	67%	3		
17. The judge, commissioner, referee, or mediator listened to all sides.	85%	13	94%	18	50%	4		
18. The judge, commissioner, referee, or mediator had the info needed.	85%	13	100%	18	100%	2		
19. The hearing was fair.	77%	13	94%	17	100%	2		
20. Both sides at the hearing were treated the same.	77%	13	88%	16	50%	4		

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5th District								
Cedar City								
1. The courthouse was easy to find.	100%	41	98%	47	100%	48	96%	25
2. Parking was easy.	100%	40	100%	44	98%	47	96%	23
3. I easily found the courtroom or office I needed.	100%	41	98%	46	100%	48	96%	24
4. I felt safe in the courthouse.	100%	41	96%	46	100%	48	96%	25
5. Security officers treated me with courtesy and respect.	100%	41	100%	47	100%	47	96%	24
6. The forms I needed were easy to understand.	100%	30	97%	38	94%	34	89%	18
7. The court met my needs for disability assistance.	100%	12	100%	25	100%	14	100%	10
8. The court tries to remove language barriers	100%	26	96%	28	100%	26	93%	14
9. The court's web site was useful.	96%	24	96%	25	100%	22	89%	9
10. The court's hours made it easy to do my business.	82%	22	95%	42	91%	47	88%	25
11. I finished my court business in a reasonable time.	76%	38	93%	45	98%	47	88%	25
12. Court staff paid attention to my needs.	95%	37	98%	44	98%	47	92%	25
13. I was treated with courtesy and respect.	98%	41	98%	45	100%	48	96%	25
14. I am satisfied with my experience at the courthouse.	95%	40	91%	45	91%	47	92%	25
15. I understood what happened in my case.	96%	28	91%	34	91%	33		
16. I know what I should do next in my case.	100%	27	97%	35	94%	34		
17. The judge, commissioner, referee, or mediator listened to all sides.	90%	31	88%	32	91%	34		
18. The judge, commissioner, referee, or mediator had the info needed.	97%	32	91%	33	91%	32		
19. The hearing was fair.	91%	33	94%	32	93%	30		
20. Both sides at the hearing were treated the same.	81%	32	88%	34	90%	30		

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5th District								
St. George								
1. The courthouse was easy to find.	100%	98	98%	65	97%	74	100%	25
2. Parking was easy.	96%	89	77%	64	84%	70	72%	25
3. I easily found the courtroom or office I needed.	98%	95	97%	63	99%	73	100%	22
4. I felt safe in the courthouse.	99%	97	98%	65	97%	76	100%	26
5. Security officers treated me with courtesy and respect.	99%	98	98%	63	92%	75	100%	26
6. The forms I needed were easy to understand.	98%	57	94%	48	98%	60	100%	18
7. The court met my needs for disability assistance.	97%	32	83%	23	92%	24	100%	8
8. The court tries to remove language barriers	98%	61	85%	34	100%	51	100%	14
9. The court's web site was useful.	100%	48	96%	28	85%	27	100%	15
10. The court's hours made it easy to do my business.	94%	35	91%	57	90%	70	100%	24
11. I finished my court business in a reasonable time.	95%	78	82%	60	78%	72	88%	25
12. Court staff paid attention to my needs.	98%	88	98%	59	96%	70	96%	26
13. I was treated with courtesy and respect.	100%	95	97%	61	89%	75	92%	26
14. I am satisfied with my experience at the courthouse.	95%	98	94%	62	97%	74	100%	26
15. I understood what happened in my case.	98%	55	92%	48	98%	59		
16. I know what I should do next in my case.	96%	54	94%	48	98%	56		
17. The judge, commissioner, referee, or mediator listened to all sides.	96%	54	93%	56	98%	64		
18. The judge, commissioner, referee, or mediator had the info needed.	94%	54	91%	53	98%	61		
19. The hearing was fair.	98%	46	92%	52	93%	57		
20. Both sides at the hearing were treated the same.	96%	49	94%	54	98%	57		