

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better	
	# Resp	# Resp								
1st District										
Brigham City										
1. The courthouse was easy to find.	100%	13	100%	15	100%	23	100%	49	100%	40
2. Parking was easy.	100%	13	100%	13	100%	21	100%	46	100%	40
3. I easily found the courtroom or office I needed.	100%	12	93%	15	100%	23	98%	46	95%	39
4. I felt safe in the courthouse.	100%	13	93%	15	96%	23	100%	47	100%	39
5. Security officers treated me with courtesy and respect.	92%	13	100%	15	100%	23	100%	49	100%	38
6. The forms I needed were easy to understand.	100%	12	91%	11	100%	14	97%	37	93%	28
7. The court met my needs for disability assistance.	100%	8	100%	8	100%	3	100%	21	100%	12
8. The court tries to remove language barriers	100%	8	100%	8	100%	8	100%	25	96%	28
9. The court's web site was useful.	89%	9	89%	9	88%	8	96%	23	94%	18
10. The court's hours made it easy to do my business.	92%	12	100%	14	86%	7	98%	45	100%	34
11. I finished my court business in a reasonable time.	83%	12	87%	15	90%	21	100%	47	97%	36
12. Court staff paid attention to my needs.	100%	12	100%	14	100%	20	96%	47	100%	37
13. I was treated with courtesy and respect.	100%	11	100%	15	100%	22	100%	47	100%	42
14. I am satisfied with my experience at the courthouse.	100%	12	93%	15	100%	22	98%	48	97%	38
15. I understood what happened in my case.	100%	10	100%	13	100%	18	95%	37	100%	23
16. I know what I should do next in my case.	100%	10	92%	13	94%	17	97%	38	100%	24
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	8	100%	10	95%	19	100%	34	100%	20
18. The judge, commissioner, referee, or mediator had the info needed.	100%	9	89%	9	100%	19	97%	34	100%	21
19. The hearing was fair.	100%	9	90%	10	100%	18	97%	32	95%	22
20. Both sides at the hearing were treated the same.	100%	10	88%	8	100%	17	94%	32	95%	20

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1st District										
Logan										
1. The courthouse was easy to find.	100%	46	100%	45	100%	41	100%	82	98%	60
2. Parking was easy.	95%	44	97%	39	97%	39	96%	80	100%	57
3. I easily found the courtroom or office I needed.	100%	46	100%	44	100%	40	99%	81	95%	61
4. I felt safe in the courthouse.	98%	47	98%	44	98%	40	99%	82	98%	60
5. Security officers treated me with courtesy and respect.	100%	47	93%	42	100%	41	96%	82	97%	61
6. The forms I needed were easy to understand.	94%	35	94%	33	100%	30	92%	65	95%	44
7. The court met my needs for disability assistance.	100%	23	90%	20	100%	16	100%	41	96%	26
8. The court tries to remove language barriers	97%	33	97%	34	96%	27	98%	52	95%	38
9. The court's web site was useful.	100%	28	83%	30	100%	27	85%	41	96%	24
10. The court's hours made it easy to do my business.	100%	41	88%	42	94%	17	92%	77	87%	53
11. I finished my court business in a reasonable time.	91%	44	95%	39	97%	39	89%	75	92%	59
12. Court staff paid attention to my needs.	98%	44	98%	41	100%	37	91%	78	91%	57
13. I was treated with courtesy and respect.	98%	45	98%	43	100%	40	97%	79	95%	59
14. I am satisfied with my experience at the courthouse.	100%	45	95%	43	100%	40	86%	79	92%	61
15. I understood what happened in my case.	95%	41	90%	31	96%	27	85%	66	93%	40
16. I know what I should do next in my case.	93%	40	96%	28	96%	28	89%	66	94%	36
17. The judge, commissioner, referee, or mediator listened to all sides.	97%	39	90%	31	96%	28	93%	57	91%	43
18. The judge, commissioner, referee, or mediator had the info needed.	93%	41	90%	30	100%	30	88%	60	87%	46
19. The hearing was fair.	93%	40	97%	29	97%	30	88%	58	82%	39
20. Both sides at the hearing were treated the same.	92%	38	85%	27	88%	26	89%	56	84%	43

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	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
1st District										
Randolph										
1. The courthouse was easy to find.	---	---	100%	16	100%	14	---	---	100%	12
2. Parking was easy.	---	---	94%	16	85%	13	---	---	100%	12
3. I easily found the courtroom or office I needed.	---	---	100%	15	100%	13	---	---	100%	12
4. I felt safe in the courthouse.	---	---	94%	16	100%	13	---	---	92%	12
5. Security officers treated me with courtesy and respect.	---	---	94%	16	100%	12	---	---	100%	10
6. The forms I needed were easy to understand.	---	---	91%	11	100%	8	---	---	100%	16
7. The court met my needs for disability assistance.	---	---	88%	8	100%	4	---	---	100%	2
8. The court tries to remove language barriers	---	---	100%	7	100%	6	---	---	100%	2
9. The court's web site was useful.	---	---	86%	7	83%	6	---	---		0
10. The court's hours made it easy to do my business.	---	---	85%	13	100%	4	---	---	90%	10
11. I finished my court business in a reasonable time.	---	---	79%	14	100%	10	---	---	91%	11
12. Court staff paid attention to my needs.	---	---	87%	15	100%	10	---	---	100%	10
13. I was treated with courtesy and respect.	---	---	88%	16	100%	13	---	---	100%	10
14. I am satisfied with my experience at the courthouse.	---	---	88%	16	100%	12	---	---	100%	10
15. I understood what happened in my case.	---	---	86%	14	100%	10	---	---	100%	7
16. I know what I should do next in my case.	---	---	86%	14	100%	7	---	---	100%	7
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	77%	13	100%	7	---	---	100%	6
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	69%	13	100%	7	---	---	100%	6
19. The hearing was fair.	---	---	71%	14	100%	8	---	---	100%	6
20. Both sides at the hearing were treated the same.	---	---	69%	13	88%	8	---	---	100%	6

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2nd District										
Bountiful										
1. The courthouse was easy to find.	100%	13	93%	15	96%	28	100%	21	100%	19
2. Parking was easy.	100%	13	100%	14	100%	29	100%	21	100%	21
3. I easily found the courtroom or office I needed.	100%	12	93%	15	97%	29	95%	21	95%	21
4. I felt safe in the courthouse.	100%	13	93%	15	93%	29	100%	21	100%	21
5. Security officers treated me with courtesy and respect.	100%	13	87%	15	100%	29	100%	21	95%	21
6. The forms I needed were easy to understand.	92%	12	92%	13	100%	21	95%	19	94%	17
7. The court met my needs for disability assistance.	100%	6	100%	6	100%	6	100%	13	100%	7
8. The court tries to remove language barriers	83%	6	88%	8	100%	12	93%	15	77%	13
9. The court's web site was useful.	86%	7	89%	9	100%	9	75%	8	89%	9
10. The court's hours made it easy to do my business.	100%	11	87%	15	77%	13	89%	18	85%	20
11. I finished my court business in a reasonable time.	100%	12	80%	15	81%	26	79%	19	95%	21
12. Court staff paid attention to my needs.	100%	11	93%	14	96%	24	88%	17	90%	21
13. I was treated with courtesy and respect.	100%	12	86%	14	96%	26	89%	18	90%	21
14. I am satisfied with my experience at the courthouse.	100%	12	93%	14	93%	27	90%	20	95%	21
15. I understood what happened in my case.	100%	11	100%	13	88%	26	100%	16	95%	19
16. I know what I should do next in my case.	100%	8	100%	12	88%	24	94%	16	100%	19
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	11	92%	12	95%	20	89%	9	94%	17
18. The judge, commissioner, referee, or mediator had the info needed.	100%	11	100%	13	95%	22	97%	34	94%	18
19. The hearing was fair.	100%	11	100%	10	95%	21	100%	9	88%	17
20. Both sides at the hearing were treated the same.	100%	10	100%	11	94%	18	100%	9	93%	15

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2nd District										
Farmington										
1. The courthouse was easy to find.	94%	31	100%	60	98%	82	98%	117	89%	161
2. Parking was easy.	100%	31	98%	56	96%	78	98%	117	90%	152
3. I easily found the courtroom or office I needed.	90%	31	95%	61	93%	81	96%	118	94%	162
4. I felt safe in the courthouse.	87%	31	98%	58	98%	80	98%	118	98%	162
5. Security officers treated me with courtesy and respect.	97%	31	98%	59	96%	82	99%	116	96%	160
6. The forms I needed were easy to understand.	88%	25	94%	53	94%	62	96%	89	93%	109
7. The court met my needs for disability assistance.	100%	15	100%	29	95%	20	100%	49	94%	62
8. The court tries to remove language barriers	95%	20	100%	40	98%	41	96%	73	93%	87
9. The court's web site was useful.	88%	25	92%	37	82%	38	89%	56	87%	70
10. The court's hours made it easy to do my business.	82%	28	98%	53	77%	44	89%	104	87%	142
11. I finished my court business in a reasonable time.	90%	30	88%	58	84%	77	91%	110	83%	155
12. Court staff paid attention to my needs.	93%	29	89%	57	90%	78	96%	109	91%	149
13. I was treated with courtesy and respect.	93%	29	100%	59	91%	80	96%	117	93%	159
14. I am satisfied with my experience at the courthouse.	87%	30	97%	61	90%	81	95%	105	90%	159
15. I understood what happened in my case.	85%	26	91%	46	92%	61	94%	96	92%	120
16. I know what I should do next in my case.	88%	25	91%	45	86%	59	96%	90	94%	115
17. The judge, commissioner, referee, or mediator listened to all sides.	65%	20	91%	47	81%	53	93%	85	88%	112
18. The judge, commissioner, referee, or mediator had the info needed.	75%	20	100%	51	81%	54	91%	87	87%	119
19. The hearing was fair.	79%	19	98%	43	78%	51	93%	84	86%	111
20. Both sides at the hearing were treated the same.	78%	18	93%	45	76%	49	91%	81	87%	106

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2nd District										
Layton										
1. The courthouse was easy to find.	100%	15	100%	28	95%	39	75%	4	100%	42
2. Parking was easy.	93%	15	100%	25	89%	37	91%	58	95%	42
3. I easily found the courtroom or office I needed.	87%	15	96%	27	95%	38	100%	60	100%	41
4. I felt safe in the courthouse.	100%	15	100%	27	95%	40	100%	59	98%	42
5. Security officers treated me with courtesy and respect.	100%	15	100%	26	97%	39	100%	59	100%	42
6. The forms I needed were easy to understand.	93%	15	95%	20	97%	29	98%	49	97%	32
7. The court met my needs for disability assistance.	71%	7	100%	11	100%	16	100%	18	100%	16
8. The court tries to remove language barriers	90%	10	100%	21	100%	25	92%	24	100%	19
9. The court's web site was useful.	89%	9	91%	11	100%	18	95%	20	90%	21
10. The court's hours made it easy to do my business.	93%	15	92%	26	100%	19	93%	55	88%	40
11. I finished my court business in a reasonable time.	93%	15	81%	26	97%	36	97%	58	93%	41
12. Court staff paid attention to my needs.	93%	15	88%	25	100%	36	97%	58	87%	38
13. I was treated with courtesy and respect.	93%	15	93%	27	100%	37	100%	59	90%	41
14. I am satisfied with my experience at the courthouse.	93%	15	89%	27	100%	36	90%	59	90%	41
15. I understood what happened in my case.	93%	14	96%	23	91%	32	94%	47	87%	31
16. I know what I should do next in my case.	93%	14	100%	23	97%	31	94%	47	87%	30
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	14	91%	23	97%	31	100%	28	83%	24
18. The judge, commissioner, referee, or mediator had the info needed.	93%	15	100%	23	94%	33	100%	31	92%	25
19. The hearing was fair.	93%	15	90%	20	100%	33	96%	26	83%	24
20. Both sides at the hearing were treated the same.	93%	15	95%	20	100%	31	96%	28	82%	22

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	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District										
Morgan										
1. The courthouse was easy to find.	100%	5	100%	20	100%	12	100%	15	89%	9
2. Parking was easy.	100%	5	100%	20	100%	11	100%	15	100%	9
3. I easily found the courtroom or office I needed.	80%	5	95%	20	100%	12	100%	15	100%	9
4. I felt safe in the courthouse.	60%	5	100%	20	100%	11	93%	14	100%	9
5. Security officers treated me with courtesy and respect.	100%	5	100%	20	100%	12	87%	15	100%	7
6. The forms I needed were easy to understand.	100%	3	100%	12	100%	4	92%	12	100%	7
7. The court met my needs for disability assistance.	100%	2	100%	9	100%	1	100%	9	100%	5
8. The court tries to remove language barriers	100%	4	100%	8	67%	3	88%	8	83%	6
9. The court's web site was useful.	100%	3	100%	6	100%	3	86%	7	100%	3
10. The court's hours made it easy to do my business.	100%	5	82%	17	43%	7	100%	11	100%	8
11. I finished my court business in a reasonable time.	60%	5	95%	20	80%	10	85%	13	100%	8
12. Court staff paid attention to my needs.	100%	5	100%	18	100%	8	91%	11	100%	7
13. I was treated with courtesy and respect.	100%	5	100%	19	100%	11	92%	13	100%	9
14. I am satisfied with my experience at the courthouse.	100%	5	100%	19	82%	11	92%	13	88%	8
15. I understood what happened in my case.	100%	3	93%	15	88%	8	92%	12	100%	7
16. I know what I should do next in my case.	100%	3	94%	17	100%	7	100%	10	100%	7
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	100%	19	78%	9	100%	14	100%	6
18. The judge, commissioner, referee, or mediator had the info needed.	100%	3	94%	16	67%	9	93%	14	100%	6
19. The hearing was fair.	100%	3	100%	18	75%	8	100%	14	100%	5
20. Both sides at the hearing were treated the same.	100%	3	100%	16	75%	8	92%	12	100%	6

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	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District										
Ogden										
1. The courthouse was easy to find.	100%	34	100%	78	100%	100	98%	146	99%	116
2. Parking was easy.	93%	29	83%	71	84%	92	73%	135	67%	109
3. I easily found the courtroom or office I needed.	94%	32	100%	76	99%	90	96%	139	97%	107
4. I felt safe in the courthouse.	97%	33	96%	76	100%	98	99%	145	99%	116
5. Security officers treated me with courtesy and respect.	94%	34	96%	76	100%	97	95%	142	97%	115
6. The forms I needed were easy to understand.	83%	30	95%	56	98%	63	96%	125	93%	91
7. The court met my needs for disability assistance.	96%	23	94%	35	100%	26	96%	72	98%	44
8. The court tries to remove language barriers	100%	24	94%	52	97%	60	98%	100	97%	67
9. The court's web site was useful.	88%	24	84%	37	94%	52	88%	84	95%	55
10. The court's hours made it easy to do my business.	94%	33	90%	71	86%	43	92%	133	91%	107
11. I finished my court business in a reasonable time.	88%	34	92%	71	84%	88	91%	139	95%	110
12. Court staff paid attention to my needs.	91%	32	96%	68	97%	86	96%	135	95%	110
13. I was treated with courtesy and respect.	97%	34	95%	75	97%	94	96%	141	97%	113
14. I am satisfied with my experience at the courthouse.	94%	34	93%	75	94%	98	94%	142	96%	112
15. I understood what happened in my case.	88%	24	92%	62	91%	55	94%	125	96%	80
16. I know what I should do next in my case.	88%	24	88%	64	89%	53	95%	121	96%	79
17. The judge, commissioner, referee, or mediator listened to all sides.	89%	18	90%	61	91%	57	89%	97	97%	68
18. The judge, commissioner, referee, or mediator had the info needed.	89%	19	90%	60	88%	56	93%	97	94%	71
19. The hearing was fair.	89%	18	93%	55	86%	51	92%	97	95%	64
20. Both sides at the hearing were treated the same.	90%	20	89%	54	83%	53	89%	94	97%	66

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2nd District										
Ogden Juvenile										
1. The courthouse was easy to find.	100%	15	100%	39	---	---	---	---	99%	89
2. Parking was easy.	100%	15	59%	39	---	---	---	---	58%	91
3. I easily found the courtroom or office I needed.	86%	14	100%	39	---	---	---	---	98%	92
4. I felt safe in the courthouse.	93%	15	100%	38	---	---	---	---	98%	92
5. Security officers treated me with courtesy and respect.	87%	15	100%	39	---	---	---	---	98%	93
6. The forms I needed were easy to understand.	100%	9	100%	31	---	---	---	---	99%	72
7. The court met my needs for disability assistance.	100%	8	95%	19	---	---	---	---	---	---
8. The court tries to remove language barriers	100%	8	97%	31	---	---	---	---	---	---
9. The court's web site was useful.	100%	6	96%	23	---	---	---	---	---	---
10. The court's hours made it easy to do my business.	100%	11	97%	38	---	---	---	---	---	---
11. I finished my court business in a reasonable time.	83%	12	97%	38	---	---	---	---	---	---
12. Court staff paid attention to my needs.	92%	13	100%	39	---	---	---	---	---	---
13. I was treated with courtesy and respect.	100%	13	100%	39	---	---	---	---	---	---
14. I am satisfied with my experience at the courthouse.	77%	13	100%	38	---	---	---	---	---	---
15. I understood what happened in my case.	100%	13	94%	35	---	---	---	---	---	---
16. I know what I should do next in my case.	92%	13	100%	34	---	---	---	---	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	13	97%	32	---	---	---	---	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	13	97%	31	---	---	---	---	---	---
19. The hearing was fair.	100%	12	100%	29	---	---	---	---	---	---
20. Both sides at the hearing were treated the same.	100%	12	100%	27	---	---	---	---	---	---

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3rd District										
Salt Lake City										
1. The courthouse was easy to find.	97%	151	97%	212	99%	210	99%	356	100%	296
2. Parking was easy.	82%	119	90%	174	81%	180	82%	319	83%	255
3. I easily found the courtroom or office I needed.	98%	151	95%	209	94%	206	97%	350	97%	294
4. I felt safe in the courthouse.	98%	148	97%	208	98%	205	97%	355	98%	292
5. Security officers treated me with courtesy and respect.	97%	151	96%	209	96%	209	97%	350	96%	292
6. The forms I needed were easy to understand.	89%	113	92%	154	91%	130	94%	255	94%	197
7. The court met my needs for disability assistance.	94%	50	92%	86	94%	68	92%	145	93%	91
8. The court tries to remove language barriers	94%	102	93%	135	95%	130	95%	223	96%	174
9. The court's web site was useful.	92%	108	92%	132	90%	135	91%	206	94%	127
10. The court's hours made it easy to do my business.	94%	141	91%	182	87%	119	90%	334	89%	263
11. I finished my court business in a reasonable time.	90%	149	86%	201	84%	193	83%	340	80%	281
12. Court staff paid attention to my needs.	94%	148	88%	190	92%	191	92%	338	90%	271
13. I was treated with courtesy and respect.	93%	152	93%	205	96%	202	97%	345	94%	283
14. I am satisfied with my experience at the courthouse.	92%	147	88%	205	93%	201	92%	340	90%	284
15. I understood what happened in my case.	95%	128	88%	162	91%	145	92%	242	89%	234
16. I know what I should do next in my case.	96%	123	87%	151	89%	139	92%	238	92%	238
17. The judge, commissioner, referee, or mediator listened to all sides.	94%	114	89%	148	87%	138	88%	234	89%	218
18. The judge, commissioner, referee, or mediator had the info needed.	95%	115	87%	157	92%	142	87%	246	90%	222
19. The hearing was fair.	91%	111	84%	141	88%	139	85%	233	89%	212
20. Both sides at the hearing were treated the same.	90%	107	85%	145	89%	127	85%	223	86%	210

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District										
Silver Summit										
1. The courthouse was easy to find.	92%	12	96%	28	83%	30	90%	41	93%	29
2. Parking was easy.	91%	11	96%	25	100%	30	95%	41	100%	29
3. I easily found the courtroom or office I needed.	100%	11	100%	28	100%	30	100%	41	93%	29
4. I felt safe in the courthouse.	92%	12	96%	27	100%	31	100%	41	100%	29
5. Security officers treated me with courtesy and respect.	92%	12	89%	28	100%	30	100%	40	100%	29
6. The forms I needed were easy to understand.	91%	11	88%	17	100%	19	84%	31	93%	15
7. The court met my needs for disability assistance.	100%	6	100%	9	100%	9	100%	18	100%	7
8. The court tries to remove language barriers	100%	8	94%	17	100%	12	90%	20	90%	10
9. The court's web site was useful.	88%	8	95%	20	89%	9	93%	15	100%	5
10. The court's hours made it easy to do my business.	91%	11	100%	26	94%	17	95%	41	93%	27
11. I finished my court business in a reasonable time.	91%	11	84%	25	79%	29	89%	38	96%	27
12. Court staff paid attention to my needs.	82%	11	92%	26	100%	26	97%	36	100%	28
13. I was treated with courtesy and respect.	100%	12	96%	28	96%	28	100%	40	100%	29
14. I am satisfied with my experience at the courthouse.	75%	12	93%	27	96%	27	97%	39	97%	29
15. I understood what happened in my case.	91%	11	90%	20	100%	24	94%	31	100%	19
16. I know what I should do next in my case.	82%	11	90%	20	100%	22	90%	29	100%	18
17. The judge, commissioner, referee, or mediator listened to all sides.	89%	9	95%	21	96%	25	96%	28	100%	20
18. The judge, commissioner, referee, or mediator had the info needed.	90%	10	91%	23	92%	25	96%	28	100%	20
19. The hearing was fair.	91%	11	90%	21	92%	24	88%	25	100%	16
20. Both sides at the hearing were treated the same.	100%	9	95%	20	96%	23	88%	25	100%	19

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District										
Tooele										
1. The courthouse was easy to find.	100%	29	97%	58	97%	65	98%	88	98%	90
2. Parking was easy.	100%	29	96%	57	100%	63	99%	90	97%	89
3. I easily found the courtroom or office I needed.	100%	29	95%	57	100%	64	99%	88	98%	89
4. I felt safe in the courthouse.	100%	29	98%	57	98%	65	99%	90	100%	91
5. Security officers treated me with courtesy and respect.	97%	29	100%	57	97%	65	97%	89	100%	89
6. The forms I needed were easy to understand.	96%	24	95%	43	96%	47	93%	72	97%	70
7. The court met my needs for disability assistance.	100%	14	96%	24	93%	29	98%	43	94%	36
8. The court tries to remove language barriers	100%	16	93%	29	98%	47	94%	49	100%	46
9. The court's web site was useful.	100%	16	91%	22	93%	40	90%	39	91%	32
10. The court's hours made it easy to do my business.	100%	28	96%	52	94%	32	95%	82	90%	82
11. I finished my court business in a reasonable time.	100%	28	94%	53	90%	60	91%	88	89%	85
12. Court staff paid attention to my needs.	96%	28	94%	50	93%	61	92%	88	98%	81
13. I was treated with courtesy and respect.	97%	29	96%	57	94%	65	95%	84	99%	88
14. I am satisfied with my experience at the courthouse.	97%	29	93%	57	94%	63	91%	87	96%	89
15. I understood what happened in my case.	96%	24	95%	42	94%	47	93%	73	93%	68
16. I know what I should do next in my case.	96%	24	93%	42	94%	47	93%	71	98%	66
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	20	92%	38	85%	41	93%	72	97%	65
18. The judge, commissioner, referee, or mediator had the info needed.	100%	21	92%	39	82%	44	95%	73	94%	67
19. The hearing was fair.	100%	20	92%	37	84%	38	94%	71	98%	60
20. Both sides at the hearing were treated the same.	100%	19	88%	34	86%	37	95%	61	97%	58

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District										
West Jordan										
1. The courthouse was easy to find.	100%	70	100%	106	100%	95	100%	136	99%	108
2. Parking was easy.	96%	67	100%	100	97%	93	98%	135	100%	108
3. I easily found the courtroom or office I needed.	100%	70	99%	104	100%	94	98%	132	97%	107
4. I felt safe in the courthouse.	96%	71	99%	107	99%	96	99%	136	100%	108
5. Security officers treated me with courtesy and respect.	99%	70	95%	107	99%	94	99%	135	99%	109
6. The forms I needed were easy to understand.	100%	51	94%	82	91%	64	97%	95	96%	77
7. The court met my needs for disability assistance.	100%	25	95%	44	100%	37	100%	55	98%	42
8. The court tries to remove language barriers	97%	38	94%	52	100%	49	98%	81	100%	59
9. The court's web site was useful.	93%	40	92%	51	92%	52	95%	64	98%	46
10. The court's hours made it easy to do my business.	94%	64	96%	96	93%	42	96%	118	93%	98
11. I finished my court business in a reasonable time.	96%	68	97%	99	94%	89	93%	124	92%	105
12. Court staff paid attention to my needs.	97%	65	96%	95	94%	88	97%	121	97%	106
13. I was treated with courtesy and respect.	96%	69	96%	101	97%	95	99%	133	97%	109
14. I am satisfied with my experience at the courthouse.	93%	69	93%	102	96%	90	98%	131	96%	108
15. I understood what happened in my case.	92%	52	95%	87	97%	77	97%	97	96%	90
16. I know what I should do next in my case.	96%	50	93%	83	97%	75	97%	91	93%	91
17. The judge, commissioner, referee, or mediator listened to all sides.	91%	57	95%	79	96%	71	96%	104	94%	84
	91%	57	94%	77	92%	74	94%	103	95%	87
18. The judge, commissioner, referee, or mediator had the info needed.										
19. The hearing was fair.	88%	51	94%	69	95%	66	95%	98	92%	83
20. Both sides at the hearing were treated the same.	83%	53	88%	68	94%	64	92%	95	90%	82

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
American Fork										
1. The courthouse was easy to find.	95%	22	99%	68	93%	45	97%	63	96%	84
2. Parking was easy.	73%	22	80%	65	83%	42	76%	63	64%	81
3. I easily found the courtroom or office I needed.	100%	23	99%	67	100%	46	94%	62	96%	85
4. I felt safe in the courthouse.	100%	23	100%	67	98%	46	98%	64	95%	84
5. Security officers treated me with courtesy and respect.	100%	21	98%	64	100%	44	89%	63	92%	83
6. The forms I needed were easy to understand.	83%	12	98%	54	89%	27	87%	38	94%	67
7. The court met my needs for disability assistance.	100%	8	100%	33	100%	15	91%	22	100%	28
8. The court tries to remove language barriers	100%	12	97%	39	100%	26	95%	43	98%	41
9. The court's web site was useful.	100%	15	97%	36	94%	16	94%	18	92%	25
10. The court's hours made it easy to do my business.	100%	20	97%	62	90%	20	88%	59	81%	75
11. I finished my court business in a reasonable time.	75%	20	91%	67	88%	43	73%	59	71%	79
12. Court staff paid attention to my needs.	90%	21	98%	61	95%	40	87%	55	81%	79
13. I was treated with courtesy and respect.	90%	21	100%	66	100%	43	90%	61	85%	82
14. I am satisfied with my experience at the courthouse.	75%	20	97%	67	93%	44	84%	61	81%	80
15. I understood what happened in my case.	85%	13	98%	51	94%	34	84%	44	95%	61
16. I know what I should do next in my case.	93%	14	94%	47	97%	31	79%	48	95%	65
17. The judge, commissioner, referee, or mediator listened to all sides.	87%	15	96%	55	94%	31	94%	47	89%	55
18. The judge, commissioner, referee, or mediator had the info needed.	89%	18	95%	55	100%	31	84%	45	89%	56
19. The hearing was fair.	87%	15	91%	57	96%	28	85%	40	83%	47
20. Both sides at the hearing were treated the same.	79%	14	91%	56	92%	25	83%	40	81%	48

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
Fillmore										
1. The courthouse was easy to find.	100%	5	100%	12	---	---	---	---	---	---
2. Parking was easy.	100%	5	100%	12	---	---	---	---	---	---
3. I easily found the courtroom or office I needed.	100%	5	100%	12	---	---	---	---	---	---
4. I felt safe in the courthouse.	100%	5	100%	12	---	---	---	---	---	---
5. Security officers treated me with courtesy and respect.	100%	5	100%	11	---	---	---	---	---	---
6. The forms I needed were easy to understand.	100%	5	100%	10	---	---	---	---	---	---
7. The court met my needs for disability assistance.	100%	5	100%	8	---	---	---	---	---	---
8. The court tries to remove language barriers	100%	4	80%	10	---	---	---	---	---	---
9. The court's web site was useful.	100%	2	100%	6	---	---	---	---	---	---
10. The court's hours made it easy to do my business.	100%	3	100%	10	---	---	---	---	---	---
11. I finished my court business in a reasonable time.	100%	5	100%	10	---	---	---	---	---	---
12. Court staff paid attention to my needs.	100%	5	100%	11	---	---	---	---	---	---
13. I was treated with courtesy and respect.	100%	5	100%	11	---	---	---	---	---	---
14. I am satisfied with my experience at the courthouse.	80%	5	100%	11	---	---	---	---	---	---
15. I understood what happened in my case.	100%	5	100%	9	---	---	---	---	---	---
16. I know what I should do next in my case.	80%	5	88%	8	---	---	---	---	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	80%	5	89%	9	---	---	---	---	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	80%	5	88%	8	---	---	---	---	---	---
19. The hearing was fair.	80%	5	89%	9	---	---	---	---	---	---
20. Both sides at the hearing were treated the same.	80%	5	88%	8	---	---	---	---	---	---

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp	
4th District										
Heber City										
1. The courthouse was easy to find.	94%	18	100%	14	97%	33	100%	27	100%	25
2. Parking was easy.	67%	18	100%	15	85%	33	96%	27	92%	25
3. I easily found the courtroom or office I needed.	94%	18	100%	15	97%	33	93%	27	96%	25
4. I felt safe in the courthouse.	89%	18	100%	15	94%	32	100%	27	92%	25
5. Security officers treated me with courtesy and respect.	67%	18	100%	15	100%	33	96%	27	100%	24
6. The forms I needed were easy to understand.	81%	16	100%	12	96%	24	100%	18	95%	20
7. The court met my needs for disability assistance.	60%	10	100%	8	93%	15	100%	10	100%	9
8. The court tries to remove language barriers	81%	16	100%	11	100%	22	100%	17	93%	15
9. The court's web site was useful.	80%	5	100%	10	94%	16	100%	9	100%	10
10. The court's hours made it easy to do my business.	80%	15	92%	13	67%	12	96%	27	88%	24
11. I finished my court business in a reasonable time.	72%	18	87%	15	90%	31	92%	26	83%	24
12. Court staff paid attention to my needs.	61%	18	100%	14	100%	32	96%	27	79%	24
13. I was treated with courtesy and respect.	72%	18	100%	15	100%	32	100%	26	92%	24
14. I am satisfied with my experience at the courthouse.	72%	18	100%	14	94%	32	96%	27	88%	24
15. I understood what happened in my case.	80%	15	100%	13	96%	25	95%	22	90%	21
16. I know what I should do next in my case.	86%	14	92%	12	96%	24	100%	23	89%	19
17. The judge, commissioner, referee, or mediator listened to all sides.	87%	15	100%	15	88%	26	100%	20	94%	16
18. The judge, commissioner, referee, or mediator had the info needed.	67%	15	100%	14	93%	28	100%	20	100%	16
19. The hearing was fair.	71%	14	100%	13	88%	24	100%	20	94%	17
20. Both sides at the hearing were treated the same.	69%	13	100%	14	83%	24	100%	20	88%	16

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
Nephi										
1. The courthouse was easy to find.	100%	10	100%	16	100%	16	100%	21	95%	22
2. Parking was easy.	100%	10	94%	16	88%	16	100%	21	95%	22
3. I easily found the courtroom or office I needed.	100%	9	94%	16	100%	14	100%	21	91%	22
4. I felt safe in the courthouse.	90%	10	100%	16	94%	18	100%	21	86%	21
5. Security officers treated me with courtesy and respect.	100%	10	100%	16	83%	18	100%	20	100%	21
6. The forms I needed were easy to understand.	100%	8	100%	11	71%	7	100%	18	100%	13
7. The court met my needs for disability assistance.	86%	7	100%	6	100%	3	100%	10	100%	12
8. The court tries to remove language barriers	100%	7	100%	11	100%	7	100%	13	91%	11
9. The court's web site was useful.	100%	5	100%	9	100%	4	100%	7	80%	10
10. The court's hours made it easy to do my business.	100%	9	100%	15	75%	4	89%	18	95%	21
11. I finished my court business in a reasonable time.	100%	10	100%	16	92%	12	89%	18	100%	21
12. Court staff paid attention to my needs.	80%	10	100%	15	79%	14	94%	18	91%	22
13. I was treated with courtesy and respect.	90%	10	100%	16	88%	16	100%	18	100%	22
14. I am satisfied with my experience at the courthouse.	80%	10	100%	16	75%	16	95%	19	90%	20
15. I understood what happened in my case.	67%	9	100%	11	78%	9	94%	18	94%	17
16. I know what I should do next in my case.	67%	9	100%	11	88%	8	94%	16	100%	15
17. The judge, commissioner, referee, or mediator listened to all sides.	78%	9	100%	12	64%	11	100%	18	100%	17
18. The judge, commissioner, referee, or mediator had the info needed.	78%	9	100%	13	70%	10	89%	18	94%	18
19. The hearing was fair.	78%	9	100%	13	69%	13	94%	18	82%	17
20. Both sides at the hearing were treated the same.	78%	9	100%	13	67%	12	88%	17	90%	20

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
Orem (CLOSED)										
1. The courthouse was easy to find.			---	---	---	---	100%	79	97%	74
2. Parking was easy.			---	---	---	---	95%	79	91%	70
3. I easily found the courtroom or office I needed.			---	---	---	---	100%	80	97%	73
4. I felt safe in the courthouse.			---	---	---	---	99%	79	100%	72
5. Security officers treated me with courtesy and respect.			---	---	---	---	100%	79	100%	72
6. The forms I needed were easy to understand.			---	---	---	---	96%	71	100%	61
7. The court met my needs for disability assistance.			---	---	---	---	97%	39	97%	30
8. The court tries to remove language barriers			---	---	---	---	96%	55	98%	51
9. The court's web site was useful.			---	---	---	---	90%	31	89%	37
10. The court's hours made it easy to do my business.			---	---	---	---	91%	69	96%	69
11. I finished my court business in a reasonable time.			---	---	---	---	91%	74	88%	68
12. Court staff paid attention to my needs.			---	---	---	---	97%	75	99%	72
13. I was treated with courtesy and respect.			---	---	---	---	99%	78	99%	71
14. I am satisfied with my experience at the courthouse.			---	---	---	---	94%	77	96%	71
15. I understood what happened in my case.			---	---	---	---	99%	69	96%	57
16. I know what I should do next in my case.			---	---	---	---	97%	63	100%	58
17. The judge, commissioner, referee, or mediator listened to all sides.			---	---	---	---	95%	63	88%	49
18. The judge, commissioner, referee, or mediator had the info needed.			---	---	---	---	98%	61	90%	50
19. The hearing was fair.			---	---	---	---	100%	57	89%	45
20. Both sides at the hearing were treated the same.			---	---	---	---	98%	50	91%	47

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
Orem Juvenile										
1. The courthouse was easy to find.	83%	6	100%	9	---	---	---	---	---	---
2. Parking was easy.	100%	6	89%	9	---	---	---	---	---	---
3. I easily found the courtroom or office I needed.	80%	5	100%	9	---	---	---	---	---	---
4. I felt safe in the courthouse.	100%	6	100%	9	---	---	---	---	---	---
5. Security officers treated me with courtesy and respect.	100%	6	100%	8	---	---	---	---	---	---
6. The forms I needed were easy to understand.	83%	6	83%	6	---	---	---	---	---	---
7. The court met my needs for disability assistance.	100%	2	100%	3	---	---	---	---	---	---
8. The court tries to remove language barriers	100%	4	100%	7	---	---	---	---	---	---
9. The court's web site was useful.	67%	3	100%	4	---	---	---	---	---	---
10. The court's hours made it easy to do my business.	50%	6	100%	9	---	---	---	---	---	---
11. I finished my court business in a reasonable time.	83%	6	89%	9	---	---	---	---	---	---
12. Court staff paid attention to my needs.	100%	3	89%	9	---	---	---	---	---	---
13. I was treated with courtesy and respect.	100%	6	100%	9	---	---	---	---	---	---
14. I am satisfied with my experience at the courthouse.	100%	6	100%	9	---	---	---	---	---	---
15. I understood what happened in my case.	100%	6	100%	9	---	---	---	---	---	---
16. I know what I should do next in my case.	100%	6	100%	7	---	---	---	---	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	6	100%	9	---	---	---	---	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	6	100%	9	---	---	---	---	---	---
19. The hearing was fair.	100%	6	100%	9	---	---	---	---	---	---
20. Both sides at the hearing were treated the same.	100%	6	100%	9	---	---	---	---	---	---

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
Provo										
1. The courthouse was easy to find.	98%	62	98%	136	97%	126	100%	118	99%	141
2. Parking was easy.	95%	59	92%	134	93%	120	93%	114	86%	136
3. I easily found the courtroom or office I needed.	93%	61	99%	132	96%	117	95%	110	96%	137
4. I felt safe in the courthouse.	95%	62	99%	136	99%	123	97%	117	97%	139
5. Security officers treated me with courtesy and respect.	98%	60	99%	133	97%	124	95%	118	97%	138
6. The forms I needed were easy to understand.	92%	39	90%	86	86%	77	96%	89	94%	102
7. The court met my needs for disability assistance.	96%	24	98%	48	97%	31	98%	52	94%	48
8. The court tries to remove language barriers	93%	30	99%	82	96%	72	97%	67	100%	75
9. The court's web site was useful.	81%	37	90%	62	87%	85	89%	64	84%	61
10. The court's hours made it easy to do my business.	90%	49	94%	125	92%	73	94%	104	90%	125
11. I finished my court business in a reasonable time.	94%	52	84%	126	82%	117	91%	110	76%	135
12. Court staff paid attention to my needs.	98%	50	93%	121	93%	120	94%	105	94%	131
13. I was treated with courtesy and respect.	98%	58	96%	136	94%	121	94%	113	99%	137
14. I am satisfied with my experience at the courthouse.	97%	58	91%	136	89%	122	92%	112	94%	137
15. I understood what happened in my case.	93%	41	92%	100	94%	82	92%	83	95%	98
16. I know what I should do next in my case.	87%	38	95%	91	89%	80	96%	89	94%	98
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	38	94%	98	85%	82	95%	62	91%	91
18. The judge, commissioner, referee, or mediator had the info needed.	92%	39	90%	103	83%	80	91%	68	95%	93
19. The hearing was fair.	95%	37	89%	94	83%	80	88%	52	95%	79
20. Both sides at the hearing were treated the same.	89%	36	87%	91	86%	72	91%	56	93%	81

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
Provo Juvenile										
1. The courthouse was easy to find.	89%	19	100%	30	---	---	---	---	100%	60
2. Parking was easy.	100%	19	100%	31	---	---	---	---	89%	61
3. I easily found the courtroom or office I needed.	100%	19	100%	31	---	---	---	---	98%	59
4. I felt safe in the courthouse.	100%	19	100%	31	---	---	---	---	100%	63
5. Security officers treated me with courtesy and respect.	100%	19	100%	30	---	---	---	---	100%	63
6. The forms I needed were easy to understand.	100%	13	100%	18	---	---	---	---	100%	43
7. The court met my needs for disability assistance.	100%	6	100%	14	---	---	---	---	100%	25
8. The court tries to remove language barriers	100%	14	95%	19	---	---	---	---	---	---
9. The court's web site was useful.	82%	11	100%	10	---	---	---	---	---	---
10. The court's hours made it easy to do my business.	100%	17	100%	26	---	---	---	---	---	---
11. I finished my court business in a reasonable time.	94%	17	96%	26	---	---	---	---	---	---
12. Court staff paid attention to my needs.	100%	17	96%	23	---	---	---	---	---	---
13. I was treated with courtesy and respect.	100%	19	100%	26	---	---	---	---	---	---
14. I am satisfied with my experience at the courthouse.	100%	17	100%	27	---	---	---	---	---	---
15. I understood what happened in my case.	100%	16	100%	26	---	---	---	---	---	---
16. I know what I should do next in my case.	100%	16	100%	25	---	---	---	---	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	93%	15	100%	26	---	---	---	---	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	93%	15	100%	26	---	---	---	---	---	---
19. The hearing was fair.	94%	16	100%	25	---	---	---	---	---	---
20. Both sides at the hearing were treated the same.	87%	15	100%	23	---	---	---	---	---	---

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District										
Spanish Fork										
1. The courthouse was easy to find.	100%	11	97%	35	100%	21	98%	40	100%	40
2. Parking was easy.	100%	10	100%	33	100%	20	89%	38	90%	42
3. I easily found the courtroom or office I needed.	100%	11	100%	35	100%	20	100%	40	97%	38
4. I felt safe in the courthouse.	100%	11	100%	35	100%	20	100%	39	95%	42
5. Security officers treated me with courtesy and respect.	100%	11	97%	35	100%	20	100%	34	90%	41
6. The forms I needed were easy to understand.	100%	10	96%	25	100%	19	91%	32	91%	34
7. The court met my needs for disability assistance.	100%	8	100%	12	100%	4	35%	40	100%	19
8. The court tries to remove language barriers	100%	10	96%	24	100%	10	95%	21	96%	25
9. The court's web site was useful.	100%	9	100%	17	93%	14	87%	15	95%	19
10. The court's hours made it easy to do my business.	100%	11	94%	33	70%	10	95%	37	86%	36
11. I finished my court business in a reasonable time.	80%	10	94%	35	95%	21	95%	39	98%	140
12. Court staff paid attention to my needs.	100%	10	100%	34	100%	20	97%	37	92%	39
13. I was treated with courtesy and respect.	100%	11	97%	35	100%	21	100%	38	95%	41
14. I am satisfied with my experience at the courthouse.	100%	10	100%	34	100%	20	97%	37	86%	42
15. I understood what happened in my case.	100%	10	97%	29	89%	19	97%	32	93%	30
16. I know what I should do next in my case.	100%	10	100%	26	84%	19	97%	31	100%	28
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	10	100%	32	88%	16	93%	43	96%	28
18. The judge, commissioner, referee, or mediator had the info needed.	90%	10	100%	32	94%	17	93%	27	86%	29
19. The hearing was fair.	100%	10	94%	32	94%	16	93%	30	93%	29
20. Both sides at the hearing were treated the same.	100%	10	97%	31	93%	15	92%	26	93%	30

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District										
Beaver										
1. The courthouse was easy to find.	83%	6	100%	7	100%	17	100%	22	100%	8
2. Parking was easy.	100%	6	100%	7	100%	17	100%	22	100%	8
3. I easily found the courtroom or office I needed.	100%	6	100%	7	100%	16	100%	22	100%	8
4. I felt safe in the courthouse.	100%	6	86%	7	88%	17	100%	22	100%	8
5. Security officers treated me with courtesy and respect.	100%	6	100%	7	100%	17	100%	22	100%	5
6. The forms I needed were easy to understand.	100%	4	100%	4	80%	10	100%	16	83%	6
7. The court met my needs for disability assistance.	67%	3	75%	4	100%	8	100%	15	100%	6
8. The court tries to remove language barriers	100%	5	100%	7	100%	10	100%	16	100%	6
9. The court's web site was useful.	100%	4	83%	6	88%	8	100%	11	67%	3
10. The court's hours made it easy to do my business.	83%	6	100%	7	73%	11	100%	18	86%	7
11. I finished my court business in a reasonable time.	83%	6	71%	7	80%	15	95%	19	86%	7
12. Court staff paid attention to my needs.	83%	6	71%	7	92%	13	100%	20	100%	7
13. I was treated with courtesy and respect.	83%	6	86%	7	93%	15	100%	21	100%	7
14. I am satisfied with my experience at the courthouse.	100%	6	71%	7	87%	15	100%	20	86%	7
15. I understood what happened in my case.	100%	5	71%	7	75%	12	95%	19	67%	3
16. I know what I should do next in my case.	100%	4	100%	6	67%	12	94%	18	67%	3
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	5	67%	6	85%	13	94%	18	50%	4
18. The judge, commissioner, referee, or mediator had the info needed.	100%	5	100%	6	85%	13	100%	18	100%	2
19. The hearing was fair.	100%	5	100%	5	77%	13	94%	17	100%	2
20. Both sides at the hearing were treated the same.	100%	5	83%	6	77%	13	88%	16	50%	4

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp		% Stating Adequate or Better # Resp	
5th District										
Cedar City										
1. The courthouse was easy to find.	93%	27	100%	35	100%	41	98%	47	100%	48
2. Parking was easy.	89%	27	100%	35	100%	40	100%	44	98%	47
3. I easily found the courtroom or office I needed.	96%	26	100%	32	100%	41	98%	46	100%	48
4. I felt safe in the courthouse.	100%	25	97%	34	100%	41	96%	46	100%	48
5. Security officers treated me with courtesy and respect.	96%	26	97%	34	100%	41	100%	47	100%	47
6. The forms I needed were easy to understand.	90%	21	89%	18	100%	30	97%	38	94%	34
7. The court met my needs for disability assistance.	88%	8	73%	11	100%	12	100%	25	100%	14
8. The court tries to remove language barriers	87%	15	89%	19	100%	26	96%	28	100%	26
9. The court's web site was useful.	92%	13	76%	21	96%	24	96%	25	100%	22
10. The court's hours made it easy to do my business.	96%	24	84%	32	82%	22	95%	42	91%	47
11. I finished my court business in a reasonable time.	80%	25	66%	29	76%	38	93%	45	98%	47
12. Court staff paid attention to my needs.	85%	27	82%	28	95%	37	98%	44	98%	47
13. I was treated with courtesy and respect.	93%	27	86%	35	98%	41	98%	45	100%	48
14. I am satisfied with my experience at the courthouse.	85%	27	85%	34	95%	40	91%	45	91%	47
15. I understood what happened in my case.	88%	17	88%	26	96%	28	91%	34	91%	33
16. I know what I should do next in my case.	83%	18	85%	26	100%	27	97%	35	94%	34
17. The judge, commissioner, referee, or mediator listened to all sides.	90%	21	79%	24	90%	31	88%	32	91%	34
18. The judge, commissioner, referee, or mediator had the info needed.	95%	22	67%	24	97%	32	91%	33	91%	32
19. The hearing was fair.	81%	21	71%	21	91%	33	94%	32	93%	30
20. Both sides at the hearing were treated the same.	74%	19	76%	21	81%	32	88%	34	90%	30

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District										
St. George										
1. The courthouse was easy to find.	100%	31	100%	58	100%	98	98%	65	97%	74
2. Parking was easy.	97%	29	100%	56	96%	89	77%	64	84%	70
3. I easily found the courtroom or office I needed.	100%	31	96%	57	98%	95	97%	63	99%	73
4. I felt safe in the courthouse.	100%	32	100%	59	99%	97	98%	65	97%	76
5. Security officers treated me with courtesy and respect.	97%	32	92%	59	99%	98	98%	63	92%	75
6. The forms I needed were easy to understand.	100%	20	91%	43	98%	57	94%	48	98%	60
7. The court met my needs for disability assistance.	89%	9	96%	27	97%	32	83%	23	92%	24
8. The court tries to remove language barriers	94%	16	97%	38	98%	61	85%	34	100%	51
9. The court's web site was useful.	100%	17	95%	40	100%	48	96%	28	85%	27
10. The court's hours made it easy to do my business.	97%	29	95%	56	94%	35	91%	57	90%	70
11. I finished my court business in a reasonable time.	90%	29	93%	55	95%	78	82%	60	78%	72
12. Court staff paid attention to my needs.	100%	31	98%	57	98%	88	98%	59	96%	70
13. I was treated with courtesy and respect.	97%	32	96%	57	100%	95	97%	61	89%	75
14. I am satisfied with my experience at the courthouse.	97%	32	95%	57	95%	98	94%	62	97%	74
15. I understood what happened in my case.	95%	22	93%	42	98%	55	92%	48	98%	59
16. I know what I should do next in my case.	100%	21	95%	39	96%	54	94%	48	98%	56
17. The judge, commissioner, referee, or mediator listened to all sides.	91%	23	93%	44	96%	54	93%	56	98%	64
	96%	25	93%	45	94%	54	91%	53	98%	61
18. The judge, commissioner, referee, or mediator had the info needed.										
19. The hearing was fair.	92%	24	86%	43	98%	46	92%	52	93%	57
20. Both sides at the hearing were treated the same.	90%	20	86%	44	96%	49	94%	54	98%	57

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better	
	# Resp	# Resp								
6th District										
Junction										
1. The courthouse was easy to find.	---	---	100%	5	100%	2	100%	8	100%	11
2. Parking was easy.	---	---	100%	5	100%	2	100%	8	100%	9
3. I easily found the courtroom or office I needed.	---	---	100%	5	100%	2	100%	8	100%	11
4. I felt safe in the courthouse.	---	---	60%	5	100%	2	100%	7	100%	11
5. Security officers treated me with courtesy and respect.	---	---	50%	4	100%	2	100%	8	100%	5
6. The forms I needed were easy to understand.	---	---	100%	2	100%	2	100%	7	89%	9
7. The court met my needs for disability assistance.	---	---	100%	1	100%	1	100%	3	100%	5
8. The court tries to remove language barriers	---	---	100%	1	100%	2	100%	3	100%	3
9. The court's web site was useful.	---	---	100%	1	100%	1	67%	3	67%	3
10. The court's hours made it easy to do my business.	---	---	100%	5	100%	1	100%	6	100%	9
11. I finished my court business in a reasonable time.	---	---	75%	4	50%	2	80%	5	89%	9
12. Court staff paid attention to my needs.	---	---	100%	4	100%	2	100%	8	89%	9
13. I was treated with courtesy and respect.	---	---	100%	5	50%	2	100%	7	100%	11
14. I am satisfied with my experience at the courthouse.	---	---	100%	4	50%	2	100%	8	91%	11
15. I understood what happened in my case.	---	---	100%	4	100%	2	100%	6	100%	1
16. I know what I should do next in my case.	---	---	100%	3	100%	2	100%	6	100%	3
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	100%	4	50%	2	100%	6	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	100%	4	50%	2	100%	6	---	---
19. The hearing was fair.	---	---	100%	4	50%	2	100%	4	---	---
20. Both sides at the hearing were treated the same.	---	---	100%	5	50%	2	100%	6	---	---

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District										
Kanab										
1. The courthouse was easy to find.	100%	9	100%	11	96%	23	100%	22	89%	18
2. Parking was easy.	89%	9	100%	11	96%	23	100%	21	94%	18
3. I easily found the courtroom or office I needed.	100%	9	100%	11	91%	23	100%	21	94%	17
4. I felt safe in the courthouse.	100%	10	100%	11	91%	23	100%	22	100%	17
5. Security officers treated me with courtesy and respect.	100%	10	100%	11	100%	23	100%	22	100%	15
6. The forms I needed were easy to understand.	100%	7	100%	10	100%	16	95%	20	88%	8
7. The court met my needs for disability assistance.	100%	4	100%	8	100%	12	100%	13	100%	5
8. The court tries to remove language barriers	100%	7	100%	4	100%	19	100%	16	100%	5
9. The court's web site was useful.	100%	5	100%	5	91%	11	100%	10	100%	5
10. The court's hours made it easy to do my business.	100%	6	100%	11	100%	10	95%	21	92%	12
11. I finished my court business in a reasonable time.	88%	8	100%	11	90%	20	100%	22	93%	14
12. Court staff paid attention to my needs.	100%	8	100%	11	94%	18	100%	20	92%	13
13. I was treated with courtesy and respect.	88%	8	100%	11	100%	22	100%	21	100%	18
14. I am satisfied with my experience at the courthouse.	88%	8	89%	9	95%	21	100%	21	89%	19
15. I understood what happened in my case.	89%	9	100%	9	94%	18	100%	18	83%	6
16. I know what I should do next in my case.	86%	7	100%	9	94%	16	100%	17	83%	6
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	5	100%	9	100%	18	100%	20	100%	8
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7	78%	9	100%	18	95%	19	100%	7
19. The hearing was fair.	100%	7	89%	9	94%	16	100%	19	83%	6
20. Both sides at the hearing were treated the same.	100%	8	100%	8	100%	16	100%	17	100%	8

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District										
Loa										
1. The courthouse was easy to find.	100%	4	100%	8	100%	4	100%	15	100%	8
2. Parking was easy.	100%	3	88%	8	100%	4	80%	15	88%	8
3. I easily found the courtroom or office I needed.	100%	4	88%	8	100%	4	93%	15	88%	8
4. I felt safe in the courthouse.	100%	4	88%	8	100%	4	80%	15	88%	8
5. Security officers treated me with courtesy and respect.	100%	4	88%	8	100%	4	91%	11	100%	4
6. The forms I needed were easy to understand.	67%	3	86%	7	100%	2	100%	10	100%	7
7. The court met my needs for disability assistance.	75%	4	100%	5	0%	0	86%	7	100%	2
8. The court tries to remove language barriers	100%	4	100%	5	100%	2	100%	8	100%	2
9. The court's web site was useful.	100%	3	100%	5	100%	1	80%	5	75%	4
10. The court's hours made it easy to do my business.	100%	4	71%	7	0%	1	69%	13	100%	8
11. I finished my court business in a reasonable time.	100%	4	86%	7	67%	3	100%	14	88%	8
12. Court staff paid attention to my needs.	100%	4	86%	7	100%	3	100%	11	100%	8
13. I was treated with courtesy and respect.	100%	4	88%	8	100%	3	87%	15	100%	8
14. I am satisfied with my experience at the courthouse.	100%	4	88%	8	100%	3	86%	14	88%	8
15. I understood what happened in my case.	100%	3	100%	7	100%	1	100%	12	100%	5
16. I know what I should do next in my case.	100%	3	100%	7	100%	1	100%	10	100%	5
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	86%	7	100%	1	82%	11	80%	5
18. The judge, commissioner, referee, or mediator had the info needed.	100%	3	100%	7	100%	1	91%	11	80%	5
19. The hearing was fair.	100%	3	86%	7	100%	1	91%	11	67%	3
20. Both sides at the hearing were treated the same.	100%	3	83%	6	100%	1	80%	10	75%	4

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District										
Manti										
1. The courthouse was easy to find.	100%	8	100%	20	100%	51	100%	31	100%	26
2. Parking was easy.	88%	8	95%	21	94%	51	100%	30	96%	24
3. I easily found the courtroom or office I needed.	88%	8	90%	20	98%	51	97%	30	100%	26
4. I felt safe in the courthouse.	100%	8	95%	20	90%	51	97%	31	96%	25
5. Security officers treated me with courtesy and respect.	100%	8	95%	21	100%	50	100%	30	95%	19
6. The forms I needed were easy to understand.	100%	6	100%	12	89%	36	100%	21	95%	19
7. The court met my needs for disability assistance.	100%	2	100%	7	84%	19	100%	11	83%	6
8. The court tries to remove language barriers	60%	5	100%	12	100%	24	100%	15	100%	14
9. The court's web site was useful.	100%	2	88%	8	91%	23	92%	13	83%	6
10. The court's hours made it easy to do my business.	100%	6	93%	14	97%	31	89%	28	92%	24
11. I finished my court business in a reasonable time.	100%	6	83%	18	90%	39	90%	30	96%	24
12. Court staff paid attention to my needs.	100%	5	88%	16	93%	44	100%	27	100%	24
13. I was treated with courtesy and respect.	100%	7	95%	19	94%	48	97%	31	96%	24
14. I am satisfied with my experience at the courthouse.	100%	7	95%	19	87%	47	97%	31	85%	27
15. I understood what happened in my case.	100%	4	93%	14	82%	28	92%	25	100%	15
16. I know what I should do next in my case.	100%	4	93%	14	84%	25	96%	26	93%	15
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	4	69%	16	94%	33	100%	22	100%	16
18. The judge, commissioner, referee, or mediator had the info needed.	100%	6	69%	16	91%	34	96%	23	93%	15
19. The hearing was fair.	100%	3	75%	16	90%	30	100%	21	92%	13
20. Both sides at the hearing were treated the same.	100%	3	73%	15	88%	32	95%	22	93%	14

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District										
Panguitch										
1. The courthouse was easy to find.	100%	3	100%	6	73%	11	100%	10	100%	25
2. Parking was easy.	100%	3	100%	6	100%	11	89%	9	96%	25
3. I easily found the courtroom or office I needed.	100%	3	100%	5	92%	12	90%	10	100%	24
4. I felt safe in the courthouse.	100%	3	100%	6	92%	13	100%	10	100%	25
5. Security officers treated me with courtesy and respect.	100%	3	100%	6	100%	13	100%	8	100%	11
6. The forms I needed were easy to understand.		0	100%	5	100%	7	100%	7	100%	14
7. The court met my needs for disability assistance.		0	100%	1	100%	2	75%	4	100%	6
8. The court tries to remove language barriers	100%	1	100%	2	100%	5	100%	3	100%	8
9. The court's web site was useful.	50%	2	100%	4	83%	6	50%	2	80%	5
10. The court's hours made it easy to do my business.	100%	3	100%	6	90%	10	75%	12	95%	20
11. I finished my court business in a reasonable time.	100%	3	100%	6	94%	17	89%	9	89%	18
12. Court staff paid attention to my needs.	100%	2	83%	6	94%	18	100%	10	100%	18
13. I was treated with courtesy and respect.	100%	3	80%	5	94%	17	100%	10	100%	24
14. I am satisfied with my experience at the courthouse.	100%	3	83%	6	94%	17	80%	10	96%	25
15. I understood what happened in my case.	100%	2	80%	5	100%	18	100%	7	100%	10
16. I know what I should do next in my case.	100%	2	100%	5	94%	18	100%	7	100%	11
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	2	80%	5	100%	17	75%	8	89%	9
18. The judge, commissioner, referee, or mediator had the info needed.	100%	2	100%	5	100%	17	100%	8	88%	8
19. The hearing was fair.	100%	2	83%	6	100%	17	71%	7	75%	8
20. Both sides at the hearing were treated the same.	100%	2	83%	6	100%	16	86%	7	90%	10

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District										
Richfield										
1. The courthouse was easy to find.	91%	11	100%	7	92%	24	100%	37	100%	27
2. Parking was easy.	100%	11	86%	7	96%	23	97%	37	96%	27
3. I easily found the courtroom or office I needed.	100%	11	100%	7	96%	24	100%	37	92%	26
4. I felt safe in the courthouse.	100%	11	100%	7	96%	24	95%	37	96%	27
5. Security officers treated me with courtesy and respect.	100%	11	100%	7	96%	24	100%	37	93%	27
6. The forms I needed were easy to understand.	86%	7	100%	4	90%	20	100%	24	91%	23
7. The court met my needs for disability assistance.	100%	4	100%	2	89%	9	100%	16	100%	16
8. The court tries to remove language barriers	100%	7	100%	5	100%	14	100%	17	89%	18
9. The court's web site was useful.	67%	6	100%	5	100%	14	94%	16	89%	18
10. The court's hours made it easy to do my business.	91%	11	100%	6	92%	12	100%	34	96%	25
11. I finished my court business in a reasonable time.	90%	10	100%	7	92%	24	88%	34	81%	27
12. Court staff paid attention to my needs.	100%	9	100%	6	96%	24	100%	33	88%	24
13. I was treated with courtesy and respect.	100%	11	100%	7	100%	24	100%	36	92%	26
14. I am satisfied with my experience at the courthouse.	91%	11	100%	6	92%	24	100%	34	93%	27
15. I understood what happened in my case.	86%	7	100%	5	93%	14	96%	25	91%	23
16. I know what I should do next in my case.	100%	7	100%	5	93%	15	96%	24	86%	21
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	9	100%	5	94%	16	96%	24	90%	21
	75%	8	100%	5	87%	15	96%	26	86%	21
18. The judge, commissioner, referee, or mediator had the info needed.										
19. The hearing was fair.	67%	9	100%	5	88%	16	96%	26	95%	20
20. Both sides at the hearing were treated the same.	67%	9	100%	5	87%	15	96%	24	83%	18

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District										
Castle Dale										
1. The courthouse was easy to find.	75%	4	100%	22	100%	17	97%	33	97%	39
2. Parking was easy.	100%	4	100%	23	100%	17	100%	33	95%	39
3. I easily found the courtroom or office I needed.	100%	3	100%	24	100%	17	97%	32	100%	39
4. I felt safe in the courthouse.	100%	4	96%	24	100%	17	97%	33	97%	39
5. Security officers treated me with courtesy and respect.	100%	4	94%	17	100%	16	96%	28	94%	35
6. The forms I needed were easy to understand.	100%	2	94%	16	100%	11	90%	21	97%	32
7. The court met my needs for disability assistance.	100%	2	67%	9	80%	5	100%	12	94%	18
8. The court tries to remove language barriers	100%	3	94%	17	100%	5	100%	16	100%	20
9. The court's web site was useful.	100%	2	77%	13	100%	3	100%	12	94%	16
10. The court's hours made it easy to do my business.	100%	2	91%	23	100%	9	90%	29	89%	36
11. I finished my court business in a reasonable time.	100%	2	90%	20	93%	14	88%	32	87%	38
12. Court staff paid attention to my needs.	100%	2	91%	22	94%	16	97%	30	97%	36
13. I was treated with courtesy and respect.	100%	3	95%	22	100%	16	100%	31	100%	39
14. I am satisfied with my experience at the courthouse.	100%	3	90%	21	100%	15	91%	33	92%	39
15. I understood what happened in my case.	100%	2	68%	19	100%	13	100%	22	97%	33
16. I know what I should do next in my case.	100%	1	70%	20	100%	13	100%	22	97%	35
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	1	65%	20	100%	13	96%	26	94%	31
18. The judge, commissioner, referee, or mediator had the info needed.	100%	1	68%	19	100%	12	92%	25	100%	31
19. The hearing was fair.	100%	1	71%	21	100%	13	92%	24	97%	30
20. Both sides at the hearing were treated the same.	100%	1	67%	18	100%	11	92%	24	100%	28

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District										
Moab										
1. The courthouse was easy to find.	100%	12	100%	30	97%	30	98%	41	100%	45
2. Parking was easy.	100%	11	93%	30	80%	30	95%	78	84%	43
3. I easily found the courtroom or office I needed.	100%	12	100%	30	93%	30	95%	41	98%	45
4. I felt safe in the courthouse.	92%	12	87%	30	90%	30	98%	41	98%	46
5. Security officers treated me with courtesy and respect.	100%	11	100%	28	93%	30	97%	38	100%	40
6. The forms I needed were easy to understand.	100%	9	96%	25	88%	25	93%	29	86%	36
7. The court met my needs for disability assistance.	100%	5	95%	20	80%	10	94%	17	90%	21
8. The court tries to remove language barriers	100%	8	100%	19	95%	21	97%	30	88%	25
9. The court's web site was useful.	100%	5	88%	17	89%	19	94%	17	88%	17
10. The court's hours made it easy to do my business.	91%	11	97%	29	79%	19	90%	41	89%	45
11. I finished my court business in a reasonable time.	92%	12	87%	31	90%	29	95%	39	84%	45
12. Court staff paid attention to my needs.	100%	12	86%	29	89%	27	95%	39	93%	43
13. I was treated with courtesy and respect.	100%	12	97%	31	90%	29	98%	43	96%	45
14. I am satisfied with my experience at the courthouse.	100%	12	87%	30	89%	28	95%	40	89%	45
15. I understood what happened in my case.	100%	9	89%	28	90%	21	97%	33	89%	37
16. I know what I should do next in my case.	100%	9	89%	28	94%	18	100%	33	97%	37
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	6	85%	27	91%	22	97%	36	86%	37
18. The judge, commissioner, referee, or mediator had the info needed.	100%	9	86%	28	91%	23	92%	36	89%	37
19. The hearing was fair.	100%	9	85%	27	95%	22	91%	33	80%	35
20. Both sides at the hearing were treated the same.	100%	5	85%	26	86%	22	94%	33	80%	35

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District										
Monticello										
1. The courthouse was easy to find.	100%	15	100%	28	100%	29	100%	28	100%	10
2. Parking was easy.	77%	13	85%	27	89%	28	70%	27	78%	9
3. I easily found the courtroom or office I needed.	100%	15	100%	27	97%	29	100%	28	100%	10
4. I felt safe in the courthouse.	87%	15	100%	27	93%	29	96%	28	100%	10
5. Security officers treated me with courtesy and respect.	85%	13	100%	27	96%	28	100%	26	100%	7
6. The forms I needed were easy to understand.	100%	9	100%	20	82%	17	89%	18	100%	6
7. The court met my needs for disability assistance.	100%	7	100%	16	100%	10	83%	6	60%	5
8. The court tries to remove language barriers	100%	10	93%	14	89%	18	93%	14	100%	6
9. The court's web site was useful.	67%	9	94%	17	78%	18	91%	11	67%	3
10. The court's hours made it easy to do my business.	85%	13	100%	24	88%	17	96%	24	89%	9
11. I finished my court business in a reasonable time.	85%	13	96%	26	89%	27	96%	25	100%	9
12. Court staff paid attention to my needs.	77%	13	87%	23	89%	27	96%	23	88%	8
13. I was treated with courtesy and respect.	77%	13	92%	24	83%	29	86%	29	100%	9
14. I am satisfied with my experience at the courthouse.	85%	13	92%	24	86%	28	93%	27	100%	9
15. I understood what happened in my case.	92%	13	100%	19	95%	21	81%	21	100%	6
16. I know what I should do next in my case.	92%	13	100%	17	85%	20	77%	22	100%	6
17. The judge, commissioner, referee, or mediator listened to all sides.	92%	12	100%	22	82%	22	74%	19	100%	5
18. The judge, commissioner, referee, or mediator had the info needed.	92%	12	95%	22	82%	22	80%	20	83%	6
19. The hearing was fair.	89%	9	92%	24	87%	23	78%	18	67%	3
20. Both sides at the hearing were treated the same.	91%	11	95%	21	74%	23	67%	18	50%	2

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District										
Price										
1. The courthouse was easy to find.	100%	13	100%	20	100%	35	97%	78	100%	51
2. Parking was easy.	100%	13	100%	20	97%	35	95%	78	96%	50
3. I easily found the courtroom or office I needed.	92%	13	100%	20	100%	35	99%	76	98%	51
4. I felt safe in the courthouse.	100%	13	95%	21	97%	35	97%	79	94%	51
5. Security officers treated me with courtesy and respect.	92%	13	95%	20	94%	34	99%	77	96%	51
6. The forms I needed were easy to understand.	91%	11	94%	18	91%	23	95%	58	100%	41
7. The court met my needs for disability assistance.	100%	5	100%	11	73%	11	88%	43	93%	29
8. The court tries to remove language barriers	100%	5	100%	12	92%	24	100%	47	100%	35
9. The court's web site was useful.	100%	5	82%	11	89%	18	91%	33	100%	26
10. The court's hours made it easy to do my business.	92%	13	84%	19	83%	18	94%	72	100%	46
11. I finished my court business in a reasonable time.	92%	13	90%	20	87%	31	96%	72	98%	49
12. Court staff paid attention to my needs.	92%	13	95%	20	90%	30	96%	74	98%	47
13. I was treated with courtesy and respect.	100%	10	95%	21	94%	33	96%	79	98%	50
14. I am satisfied with my experience at the courthouse.	92%	13	95%	20	94%	34	97%	78	100%	50
15. I understood what happened in my case.	100%	10	94%	17	91%	23	97%	63	100%	36
16. I know what I should do next in my case.	100%	9	94%	18	91%	22	100%	63	100%	35
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	11	87%	15	92%	25	95%	62	100%	35
18. The judge, commissioner, referee, or mediator had the info needed.	91%	11	81%	16	96%	24	98%	65	100%	35
19. The hearing was fair.	100%	11	93%	14	92%	26	97%	59	97%	34
20. Both sides at the hearing were treated the same.	100%	9	92%	13	88%	26	95%	58	94%	32

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better	
	# Resp	# Resp								
8th District										
Duchesne										
1. The courthouse was easy to find.	86%	22	96%	26	73%	22	100%	19	96%	25
2. Parking was easy.	64%	22	100%	26	100%	21	100%	20	100%	25
3. I easily found the courtroom or office I needed.	95%	21	100%	26	95%	22	100%	20	100%	25
4. I felt safe in the courthouse.	95%	21	92%	26	95%	22	95%	20	96%	24
5. Security officers treated me with courtesy and respect.	95%	20	96%	26	100%	21	94%	18	100%	19
6. The forms I needed were easy to understand.	86%	14	96%	24	86%	14	100%	19	94%	18
7. The court met my needs for disability assistance.	86%	7	92%	13	100%	9	100%	13	91%	11
8. The court tries to remove language barriers	86%	7	94%	17	92%	12	100%	12	100%	15
9. The court's web site was useful.	86%	7	94%	17	91%	11	100%	9	85%	13
10. The court's hours made it easy to do my business.	90%	20	92%	24	91%	11	100%	19	96%	24
11. I finished my court business in a reasonable time.	91%	22	92%	25	79%	19	95%	19	96%	23
12. Court staff paid attention to my needs.	100%	22	96%	25	95%	21	100%	18	96%	23
13. I was treated with courtesy and respect.	95%	22	96%	26	95%	22	95%	20	96%	25
14. I am satisfied with my experience at the courthouse.	100%	21	100%	26	77%	22	95%	20	96%	24
15. I understood what happened in my case.	94%	17	94%	18	80%	15	89%	19	95%	20
16. I know what I should do next in my case.	94%	17	100%	17	79%	14	94%	16	100%	19
17. The judge, commissioner, referee, or mediator listened to all sides.	94%	16	93%	14	87%	15	100%	18	95%	21
18. The judge, commissioner, referee, or mediator had the info needed.	88%	16	100%	15	83%	12	94%	17	95%	22
19. The hearing was fair.	87%	15	94%	16	77%	13	94%	16	99%	84
20. Both sides at the hearing were treated the same.	85%	13	94%	16	85%	13	93%	15	89%	18

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District										
Manila										
1. The courthouse was easy to find.	100%	4	100%	7	100%	10	100%	7	100%	7
2. Parking was easy.	100%	4	100%	7	90%	10	86%	7	100%	7
3. I easily found the courtroom or office I needed.	100%	4	100%	7	100%	10	100%	7	100%	6
4. I felt safe in the courthouse.	100%	4	100%	7	100%	10	100%	7	100%	7
5. Security officers treated me with courtesy and respect.	100%	4	100%	7	100%	9	100%	7	100%	7
6. The forms I needed were easy to understand.	100%	3	100%	3	100%	5	100%	5	100%	4
7. The court met my needs for disability assistance.	100%	3	100%	2	100%	3	100%	5	100%	5
8. The court tries to remove language barriers	100%	3	100%	4	100%	3	100%	3	100%	4
9. The court's web site was useful.	100%	3	100%	2	100%	3	100%	2	100%	3
10. The court's hours made it easy to do my business.	100%	3	100%	6	100%	3	100%	7	71%	7
11. I finished my court business in a reasonable time.	100%	4	100%	7	71%	7	100%	6	71%	7
12. Court staff paid attention to my needs.	100%	4	100%	7	100%	8	100%	6	83%	6
13. I was treated with courtesy and respect.	100%	4	100%	7	100%	7	100%	7	86%	7
14. I am satisfied with my experience at the courthouse.	100%	4	100%	7	100%	5	100%	6	71%	7
15. I understood what happened in my case.	100%	3	100%	4	80%	5	100%	5	80%	5
16. I know what I should do next in my case.	100%	3	100%	4	75%	4	100%	5	75%	4
17. The judge, commissioner, referee, or mediator listened to all sides.	67%	3	100%	5	100%	3	100%	4	100%	7
18. The judge, commissioner, referee, or mediator had the info needed.	100%	3	100%	5	50%	4	100%	4	100%	7
19. The hearing was fair.	67%	3	100%	5	67%	3	100%	4	86%	7
20. Both sides at the hearing were treated the same.	67%	3	100%	5	100%	1	100%	3	83%	6

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District										
Roosevelt										
1. The courthouse was easy to find.	100%	23	100%	13	100%	22	98%	50	95%	22
2. Parking was easy.	100%	22	100%	11	91%	23	94%	50	100%	21
3. I easily found the courtroom or office I needed.	100%	23	100%	13	100%	23	100%	50	95%	22
4. I felt safe in the courthouse.	100%	23	100%	12	96%	23	98%	50	91%	22
5. Security officers treated me with courtesy and respect.	91%	23	100%	13	87%	23	98%	48	91%	22
6. The forms I needed were easy to understand.	100%	14	89%	9	80%	15	98%	43	94%	16
7. The court met my needs for disability assistance.	75%	8	100%	5	90%	10	95%	38	82%	11
8. The court tries to remove language barriers	43%	14	100%	11	83%	18	92%	38	87%	15
9. The court's web site was useful.	82%	11	86%	7	94%	16	89%	35	93%	14
10. The court's hours made it easy to do my business.	95%	21	83%	12	70%	10	91%	46	91%	22
11. I finished my court business in a reasonable time.	87%	23	45%	11	81%	21	84%	45	73%	22
12. Court staff paid attention to my needs.	100%	22	85%	13	86%	22	90%	48	86%	22
13. I was treated with courtesy and respect.	100%	23	92%	12	91%	22	89%	46	82%	22
14. I am satisfied with my experience at the courthouse.	96%	23	85%	13	86%	22	91%	47	77%	22
15. I understood what happened in my case.	80%	15	91%	11	93%	15	93%	45	89%	19
16. I know what I should do next in my case.	86%	14	100%	10	100%	13	98%	42	84%	19
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	15	100%	10	94%	16	95%	39	95%	20
18. The judge, commissioner, referee, or mediator had the info needed.	87%	15	91%	11	87%	15	90%	40	89%	19
19. The hearing was fair.	100%	14	100%	9	79%	14	90%	40	80%	20
20. Both sides at the hearing were treated the same.	92%	12	100%	10	86%	14	93%	40	90%	20

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District										
Vernal										
1. The courthouse was easy to find.	100%	18	91%	23	93%	44	100%	82	88%	32
2. Parking was easy.	100%	18	100%	23	91%	44	100%	81	91%	32
3. I easily found the courtroom or office I needed.	100%	18	100%	24	100%	43	100%	82	100%	31
4. I felt safe in the courthouse.	94%	18	100%	23	95%	44	100%	79	100%	31
5. Security officers treated me with courtesy and respect.	94%	18	100%	24	98%	42	96%	82	100%	32
6. The forms I needed were easy to understand.	93%	15	100%	18	96%	26	95%	59	87%	15
7. The court met my needs for disability assistance.	89%	9	100%	15	88%	16	96%	49	92%	12
8. The court tries to remove language barriers	93%	15	100%	17	100%	24	100%	44	100%	18
9. The court's web site was useful.	92%	12	94%	18	86%	22	88%	34	100%	17
10. The court's hours made it easy to do my business.	94%	18	100%	21	88%	25	92%	73	100%	31
11. I finished my court business in a reasonable time.	94%	18	91%	22	75%	40	80%	75	90%	30
12. Court staff paid attention to my needs.	94%	18	100%	19	95%	39	93%	71	93%	30
13. I was treated with courtesy and respect.	94%	18	100%	21	95%	42	97%	78	94%	31
14. I am satisfied with my experience at the courthouse.	94%	18	86%	22	85%	40	96%	78	94%	31
15. I understood what happened in my case.	93%	15	93%	14	97%	32	94%	64	88%	25
16. I know what I should do next in my case.	93%	14	88%	16	89%	35	92%	65	93%	27
17. The judge, commissioner, referee, or mediator listened to all sides.	93%	15	100%	17	93%	28	94%	70	97%	30
18. The judge, commissioner, referee, or mediator had the info needed.	100%	15	88%	17	85%	27	92%	129	86%	29
19. The hearing was fair.	85%	13	81%	16	81%	27	95%	60	88%	25
20. Both sides at the hearing were treated the same.	87%	15	84%	19	85%	27	92%	63	93%	27