

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District								
Castle Dale								
1. The courthouse was easy to find.	100%	17	97%	33	97%	39	87%	15
2. Parking was easy.	100%	17	100%	33	95%	39	100%	16
3. I easily found the courtroom or office I needed.	100%	17	97%	32	100%	39	100%	16
4. I felt safe in the courthouse.	100%	17	97%	33	97%	39	100%	16
5. Security officers treated me with courtesy and respect.	100%	16	96%	28	94%	35	100%	16
6. The forms I needed were easy to understand.	100%	11	90%	21	97%	32	100%	9
7. The court met my needs for disability assistance.	80%	5	100%	12	94%	18	100%	7
8. The court tries to remove language barriers	100%	5	100%	16	100%	20	100%	5
9. The court's web site was useful.	100%	3	100%	12	94%	16	100%	8
10. The court's hours made it easy to do my business.	100%	9	90%	29	89%	36	100%	15
11. I finished my court business in a reasonable time.	93%	14	88%	32	87%	38	100%	16
12. Court staff paid attention to my needs.	94%	16	97%	30	97%	36	100%	16
13. I was treated with courtesy and respect.	100%	16	100%	31	100%	39	100%	16
14. I am satisfied with my experience at the courthouse.	100%	15	91%	33	92%	39	100%	16
15. I understood what happened in my case.	100%	13	100%	22	97%	33		
16. I know what I should do next in my case.	100%	13	100%	22	97%	35		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	13	96%	26	94%	31		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	12	92%	25	100%	31		
19. The hearing was fair.	100%	13	92%	24	97%	30		
20. Both sides at the hearing were treated the same.	100%	11	92%	24	100%	28		

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7th District								
Moab								
1. The courthouse was easy to find.	97%	30	98%	41	100%	45	100%	33
2. Parking was easy.	80%	30	95%	78	84%	43	85%	33
3. I easily found the courtroom or office I needed.	93%	30	95%	41	98%	45	96%	25
4. I felt safe in the courthouse.	90%	30	98%	41	98%	46	97%	33
5. Security officers treated me with courtesy and respect.	93%	30	97%	38	100%	40	100%	22
6. The forms I needed were easy to understand.	88%	25	93%	29	86%	36	96%	28
7. The court met my needs for disability assistance.	80%	10	94%	17	90%	21	91%	11
8. The court tries to remove language barriers	95%	21	97%	30	88%	25	89%	18
9. The court's web site was useful.	89%	19	94%	17	88%	17	63%	8
10. The court's hours made it easy to do my business.	79%	19	90%	41	89%	45	82%	28
11. I finished my court business in a reasonable time.	90%	29	95%	39	84%	45	91%	32
12. Court staff paid attention to my needs.	89%	27	95%	39	93%	43	94%	32
13. I was treated with courtesy and respect.	90%	29	98%	43	96%	45	94%	32
14. I am satisfied with my experience at the courthouse.	89%	28	95%	40	89%	45	90%	31
15. I understood what happened in my case.	90%	21	97%	33	89%	37		
16. I know what I should do next in my case.	94%	18	100%	33	97%	37		
17. The judge, commissioner, referee, or mediator listened to all sides.	91%	22	97%	36	86%	37		
18. The judge, commissioner, referee, or mediator had the info needed.	91%	23	92%	36	89%	37		
19. The hearing was fair.	95%	22	91%	33	80%	35		
20. Both sides at the hearing were treated the same.	86%	22	94%	33	80%	35		

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7th District								
Monticello								
1. The courthouse was easy to find.	100%	29	100%	28	100%	10	100%	6
2. Parking was easy.	89%	28	70%	27	78%	9	80%	5
3. I easily found the courtroom or office I needed.	97%	29	100%	28	100%	10	100%	6
4. I felt safe in the courthouse.	93%	29	96%	28	100%	10	100%	6
5. Security officers treated me with courtesy and respect.	96%	28	100%	26	100%	7	100%	5
6. The forms I needed were easy to understand.	82%	17	89%	18	100%	6	100%	3
7. The court met my needs for disability assistance.	100%	10	83%	6	60%	5	100%	1
8. The court tries to remove language barriers	89%	18	93%	14	100%	6	100%	2
9. The court's web site was useful.	78%	18	91%	11	67%	3		0
10. The court's hours made it easy to do my business.	88%	17	96%	24	89%	9	100%	4
11. I finished my court business in a reasonable time.	89%	27	96%	25	100%	9	100%	6
12. Court staff paid attention to my needs.	89%	27	96%	23	88%	8	100%	5
13. I was treated with courtesy and respect.	83%	29	86%	29	100%	9	100%	6
14. I am satisfied with my experience at the courthouse.	86%	28	93%	27	100%	9	100%	6
15. I understood what happened in my case.	95%	21	81%	21	100%	6		
16. I know what I should do next in my case.	85%	20	77%	22	100%	6		
17. The judge, commissioner, referee, or mediator listened to all sides.	82%	22	74%	19	100%	5		
18. The judge, commissioner, referee, or mediator had the info needed.	82%	22	80%	20	83%	6		
19. The hearing was fair.	87%	23	78%	18	67%	3		
20. Both sides at the hearing were treated the same.	74%	23	67%	18	50%	2		

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7th District								
Price								
1. The courthouse was easy to find.	100%	35	97%	78	100%	51	95%	39
2. Parking was easy.	97%	35	95%	78	96%	50	92%	39
3. I easily found the courtroom or office I needed.	100%	35	99%	76	98%	51	95%	38
4. I felt safe in the courthouse.	97%	35	97%	79	94%	51	95%	39
5. Security officers treated me with courtesy and respect.	94%	34	99%	77	96%	51	97%	39
6. The forms I needed were easy to understand.	91%	23	95%	58	100%	41	93%	28
7. The court met my needs for disability assistance.	73%	11	88%	43	93%	29	91%	11
8. The court tries to remove language barriers	92%	24	100%	47	100%	35	100%	21
9. The court's web site was useful.	89%	18	91%	33	100%	26	100%	18
10. The court's hours made it easy to do my business.	83%	18	94%	72	100%	46	92%	37
11. I finished my court business in a reasonable time.	87%	31	96%	72	98%	49	84%	37
12. Court staff paid attention to my needs.	90%	30	96%	74	98%	47	94%	35
13. I was treated with courtesy and respect.	94%	33	96%	79	98%	50	100%	39
14. I am satisfied with my experience at the courthouse.	94%	34	97%	78	100%	50	89%	38
15. I understood what happened in my case.	91%	23	97%	63	100%	36		
16. I know what I should do next in my case.	91%	22	100%	63	100%	35		
17. The judge, commissioner, referee, or mediator listened to all sides.	92%	25	95%	62	100%	35		
18. The judge, commissioner, referee, or mediator had the info needed.	96%	24	98%	65	100%	35		
19. The hearing was fair.	92%	26	97%	59	97%	34		
20. Both sides at the hearing were treated the same.	88%	26	95%	58	94%	32		