

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District								
Bountiful								
1. The courthouse was easy to find.	96%	28	100%	21	100%	19	95%	21
2. Parking was easy.	100%	29	100%	21	100%	21	100%	21
3. I easily found the courtroom or office I needed.	97%	29	95%	21	95%	21	100%	21
4. I felt safe in the courthouse.	93%	29	100%	21	100%	21	95%	21
5. Security officers treated me with courtesy and respect.	100%	29	100%	21	95%	21	100%	21
6. The forms I needed were easy to understand.	100%	21	95%	19	94%	17	90%	21
7. The court met my needs for disability assistance.	100%	6	100%	13	100%	7	57%	7
8. The court tries to remove language barriers	100%	12	93%	15	77%	13	100%	14
9. The court's web site was useful.	100%	9	75%	8	89%	9	100%	9
10. The court's hours made it easy to do my business.	77%	13	89%	18	85%	20	76%	21
11. I finished my court business in a reasonable time.	81%	26	79%	19	95%	21	80%	20
12. Court staff paid attention to my needs.	96%	24	88%	17	90%	21	100%	20
13. I was treated with courtesy and respect.	96%	26	89%	18	90%	21	100%	21
14. I am satisfied with my experience at the courthouse.	93%	27	90%	20	95%	21	95%	21
15. I understood what happened in my case.	88%	26	100%	16	95%	19		
16. I know what I should do next in my case.	88%	24	94%	16	100%	19		
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	20	89%	9	94%	17		
18. The judge, commissioner, referee, or mediator had the info needed.	95%	22	97%	34	94%	18		
19. The hearing was fair.	95%	21	100%	9	88%	17		
20. Both sides at the hearing were treated the same.	94%	18	100%	9	93%	15		

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2nd District								
Farmington								
1. The courthouse was easy to find.	98%	82	98%	117	89%	161	100%	18
2. Parking was easy.	96%	78	98%	117	90%	152	100%	18
3. I easily found the courtroom or office I needed.	93%	81	96%	118	94%	162	94%	18
4. I felt safe in the courthouse.	98%	80	98%	118	98%	162	100%	18
5. Security officers treated me with courtesy and respect.	96%	82	99%	116	96%	160	100%	18
6. The forms I needed were easy to understand.	94%	62	96%	89	93%	109	100%	13
7. The court met my needs for disability assistance.	95%	20	100%	49	94%	62	100%	7
8. The court tries to remove language barriers	98%	41	96%	73	93%	87	92%	12
9. The court's web site was useful.	82%	38	89%	56	87%	70	88%	8
10. The court's hours made it easy to do my business.	77%	44	89%	104	87%	142	88%	17
11. I finished my court business in a reasonable time.	84%	77	91%	110	83%	155	89%	18
12. Court staff paid attention to my needs.	90%	78	96%	109	91%	149	88%	17
13. I was treated with courtesy and respect.	91%	80	96%	117	93%	159	94%	18
14. I am satisfied with my experience at the courthouse.	90%	81	95%	105	90%	159	88%	17
15. I understood what happened in my case.	92%	61	94%	96	92%	120		
16. I know what I should do next in my case.	86%	59	96%	90	94%	115		
17. The judge, commissioner, referee, or mediator listened to all sides.	81%	53	93%	85	88%	112		
18. The judge, commissioner, referee, or mediator had the info needed.	81%	54	91%	87	87%	119		
19. The hearing was fair.	78%	51	93%	84	86%	111		
20. Both sides at the hearing were treated the same.	76%	49	91%	81	87%	106		

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2nd District								
Layton								
1. The courthouse was easy to find.	95%	39	75%	4	100%	42	94%	51
2. Parking was easy.	89%	37	91%	58	95%	42	96%	51
3. I easily found the courtroom or office I needed.	95%	38	100%	60	100%	41	100%	51
4. I felt safe in the courthouse.	95%	40	100%	59	98%	42	100%	50
5. Security officers treated me with courtesy and respect.	97%	39	100%	59	100%	42	100%	50
6. The forms I needed were easy to understand.	97%	29	98%	49	97%	32	100%	45
7. The court met my needs for disability assistance.	100%	16	100%	18	100%	16	100%	14
8. The court tries to remove language barriers	100%	25	92%	24	100%	19	100%	24
9. The court's web site was useful.	100%	18	95%	20	90%	21	89%	19
10. The court's hours made it easy to do my business.	100%	19	93%	55	88%	40	100%	42
11. I finished my court business in a reasonable time.	97%	36	97%	58	93%	41	96%	49
12. Court staff paid attention to my needs.	100%	36	97%	58	87%	38	98%	47
13. I was treated with courtesy and respect.	100%	37	100%	59	90%	41	98%	51
14. I am satisfied with my experience at the courthouse.	100%	36	90%	59	90%	41	98%	49
15. I understood what happened in my case.	91%	32	94%	47	87%	31		
16. I know what I should do next in my case.	97%	31	94%	47	87%	30		
17. The judge, commissioner, referee, or mediator listened to all sides.	97%	31	100%	28	83%	24		
18. The judge, commissioner, referee, or mediator had the info needed.	94%	33	100%	31	92%	25		
19. The hearing was fair.	100%	33	96%	26	83%	24		
20. Both sides at the hearing were treated the same.	100%	31	96%	28	82%	22		

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2nd District								
Morgan								
1. The courthouse was easy to find.	100%	12	100%	15	89%	9		
2. Parking was easy.	100%	11	100%	15	100%	9		
3. I easily found the courtroom or office I needed.	100%	12	100%	15	100%	9		
4. I felt safe in the courthouse.	100%	11	93%	14	100%	9		
5. Security officers treated me with courtesy and respect.	100%	12	87%	15	100%	7		
6. The forms I needed were easy to understand.	100%	4	92%	12	100%	7		
7. The court met my needs for disability assistance.	100%	1	100%	9	100%	5		
8. The court tries to remove language barriers	67%	3	88%	8	83%	6		
9. The court's web site was useful.	100%	3	86%	7	100%	3		
10. The court's hours made it easy to do my business.	43%	7	100%	11	100%	8		
11. I finished my court business in a reasonable time.	80%	10	85%	13	100%	8		
12. Court staff paid attention to my needs.	100%	8	91%	11	100%	7		
13. I was treated with courtesy and respect.	100%	11	92%	13	100%	9		
14. I am satisfied with my experience at the courthouse.	82%	11	92%	13	88%	8		
15. I understood what happened in my case.	88%	8	92%	12	100%	7		
16. I know what I should do next in my case.	100%	7	100%	10	100%	7		
17. The judge, commissioner, referee, or mediator listened to all sides.	78%	9	100%	14	100%	6		
18. The judge, commissioner, referee, or mediator had the info needed.	67%	9	93%	14	100%	6		
19. The hearing was fair.	75%	8	100%	14	100%	5		
20. Both sides at the hearing were treated the same.	75%	8	92%	12	100%	6		

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2nd District								
Ogden								
1. The courthouse was easy to find.	100%	100	98%	146	99%	116	98%	205
2. Parking was easy.	84%	92	73%	135	67%	109	64%	194
3. I easily found the courtroom or office I needed.	99%	90	96%	139	97%	107	97%	198
4. I felt safe in the courthouse.	100%	98	99%	145	99%	116	96%	201
5. Security officers treated me with courtesy and respect.	100%	97	95%	142	97%	115	94%	200
6. The forms I needed were easy to understand.	98%	63	96%	125	93%	91	91%	159
7. The court met my needs for disability assistance.	100%	26	96%	72	98%	44	94%	84
8. The court tries to remove language barriers	97%	60	98%	100	97%	67	96%	121
9. The court's web site was useful.	94%	52	88%	84	95%	55	94%	103
10. The court's hours made it easy to do my business.	86%	43	92%	133	91%	107	89%	189
11. I finished my court business in a reasonable time.	84%	88	91%	139	95%	110	88%	194
12. Court staff paid attention to my needs.	97%	86	96%	135	95%	110	91%	192
13. I was treated with courtesy and respect.	97%	94	96%	141	97%	113	93%	202
14. I am satisfied with my experience at the courthouse.	94%	98	94%	142	96%	112	90%	197
15. I understood what happened in my case.	91%	55	94%	125	96%	80		
16. I know what I should do next in my case.	89%	53	95%	121	96%	79		
17. The judge, commissioner, referee, or mediator listened to all sides.	91%	57	89%	97	97%	68		
18. The judge, commissioner, referee, or mediator had the info needed.	88%	56	93%	97	94%	71		
19. The hearing was fair.	86%	51	92%	97	95%	64		
20. Both sides at the hearing were treated the same.	83%	53	89%	94	97%	66		

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2nd District								
Ogden Juvenile								
1. The courthouse was easy to find.					99%	89	98%	66
2. Parking was easy.					58%	91	58%	62
3. I easily found the courtroom or office I needed.					98%	92		
4. I felt safe in the courthouse.					98%	92	97%	67
5. Security officers treated me with courtesy and respect.					98%	93	97%	64
6. The forms I needed were easy to understand.					99%	72	98%	54